

# ANNUAL REPORT

# 2018



#### **Regis Healthcare Limited**

ABN 11 125 203 054

#### **Registered office/ Principal place of business**

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Armadale, Victoria 3143

Telephone: 03 8573 0444

Website: [www.regis.com.au](http://www.regis.com.au)

ASX code: REG

#### **Board of Directors**

**Graham Hodges**

Independent Non-Executive Chairman

**Ross Johnston**

Managing Director and Chief Executive Officer

**Christine Bennett**

Independent Non-Executive Director

**Bryan Dorman**

Non-Executive Director

**Sylvia Falzon**

Independent Non-Executive Director

**Matthew Quinn**

Independent Non-Executive Director

**Ian Roberts**

Non-Executive Director

#### **Company Secretary**

**Martin Bede**

Company Secretary/General Counsel

#### **Auditor**

Ernst & Young  
8 Exhibition Street  
Melbourne, Victoria 3000

#### **Share Registry**

Link Market Services Limited  
Tower 4  
727 Collins Street  
Docklands, Victoria 3008  
Telephone: 1300 554 474



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## Snapshot 2018

**60**

aged care Facilities

**6,753**

operational places

**93%**

single bed rooms

**FOUR**

new greenfield developments  
opened delivering

**501**

new places

**287**

places were acquired  
across

**THREE**

facilities in Tasmania

**19**

Club Services Facilities

**47**

facilities approved as  
significantly refurbished

## Regis Healthcare network

### WA

8 Aged Care Facilities  
1 Retirement Village

### NT

1 Aged Care Facility

### TAS

3 Aged Care Facilities  
1 Retirement Village

### QLD

20 Aged Care Facilities  
3 Retirement Villages

### SA

4 Aged Care Facilities

### NSW

6 Aged Care Facilities

### VIC

18 Aged Care Facilities  
1 Retirement Village





# Chairman's report

It is my pleasure to provide my first annual report to shareholders as Chairman of Regis Healthcare. Once more, the business has performed well. This is despite challenges in the 2018 financial year arising from the Federal Government cuts to residential aged care funding.

The Company is one of Australia's leading private aged care providers and delivers quality care, including innovative ageing in place, residential, respite and dementia care to help residents live well. We are extremely proud that, at the end of the 2018 financial year, services are now offered to over 6,500 residents and home care recipients.

This year, Revenue and Net Profit after tax results were in line with company guidance and our Net Operating Cash Flow remained strong.

Directors declared a final dividend of 8.65 cents per share, fully franked, which will be paid to shareholders on 26 September. The full year dividend of 17.93 cents per share is 100% of reported NPAT.

Our CEO and his Executive team have once again performed well during the year, based on both financial and non-financial metrics. Their strong performance in executing the Company's growth strategy means Regis Healthcare continues to be a leader in the sector.

The 2018 financial year saw Regis continue to invest significantly in its expansion pipeline. During this time, the Company continued to make sound progress in achieving its strategic objectives and delivering on its growth strategy. The progression of our development program saw the opening of four new Aged Care Facilities during FY18. A further three new Facilities will open during 1H FY19. This will see the completion of the current phase of our development program.

The acquisition of the assets from Presbyterian Care Tasmania added three Facilities to the portfolio on 1 August 2017. This expands the footprint of the Company into Hobart and Launceston and means that the business now operates in all States.

I am pleased to report that Regis has continued to maintain its high standards of resident care and our new Facilities are among the best available across Australia.

The Company is pleased to issue its first Sustainability Report. The Report provides detail for our stakeholders on our sustainability strategy, goals, challenges and progress during the reporting period. This marks a first step toward establishing an appropriate framework through which we can more accurately measure our progress in creating a sustainable business.

From a Board perspective, during the year we gave consideration to the mix of skills and experience that would position the company for continued success. As a result, the Board appointed Professor Christine Bennett and Mr Matthew Quinn as directors on 1 March 2018. They will each offer themselves for election by shareholders at this year's AGM.

As part of a planned leadership transition, I succeeded Mr Mark Birrell as Chairman, following Mark's retirement from the Board at the end of the financial year. Regis is an outstanding aged care services provider and I look forward to supporting the high standards of client care and further business growth. Mr Trevor Gerber also retired from the Board during the year. I would like to thank Mark and Trevor for their contribution as inaugural directors of Regis Healthcare from its listing on the ASX.

In closing, I would like to thank my fellow Directors, the Executive team and the many committed employees who make up Regis Healthcare for their contribution to the business throughout the year. I would also like to welcome all new employees to the Company who have joined us during that time. And finally I would like to thank you, our shareholders, for your continuing support.



**Graham Hodges**  
*Independent Non-Executive Chairman*

# Managing Director and CEO's report

## The 2018 financial year ('FY18') saw the continued execution of the Regis Healthcare growth strategy and the delivery of solid revenue growth as reflected in our financial results.

The financial highlights included a statutory NPAT of \$53.9 million. This corresponded to a normalised<sup>1</sup> NPAT of \$56.9m and normalised<sup>1</sup> EBITDA of \$117.1m from total revenue of \$594.4m. The NPAT was in line with expectations.

Improvements in earnings from greenfield developments in the later stages of ramp up, income initiatives and strong cost controls offset mobilisation costs associated with new Facilities still ramping up, occupancy pressures in the first half of the year and the increased impact of the Government funding cuts to residential aged care.

The revenue increase is a result of growth initiatives, including the Presbyterian Care Tasmania acquisition and the new Facilities.

Net operating cashflow was \$133.8m, underpinned by EBITDA and net RAD cashflow of \$63m.

Across the period, average occupancy of 93.4% was achieved. This reached 94% at the end of the period.

### Market Position and Growth Strategy

Regis' medium-term growth strategy continues to combine organic growth, including greenfield and brownfield development, and acquisitions comprising single Facilities and portfolios. During FY17 the company also announced that it was going to commence a program to develop its existing retirement living assets. During FY18 capital expenditure of \$245.7m was invested in growth related activities.

### Aged Care

Regis is nearing a significant milestone with four new Facilities opened as part of its Greenfield Development Program in FY18 delivering 501 new rooms to the portfolio. With a further three Facilities to open before the end of the calendar year, the Company will have opened 10 new Facilities, being 1,247 new places, as part of this program.

This will see the completion of the current phase of the development pipeline which has been enabled by the capital raised through the ASX listing.

The business activities required to establish resourcing, systems and processes for the operation of the new Facilities are significant and known as 'mobilisation' in our business. The Management team is to be congratulated on the smooth execution of mobilisation plans and activities. This has enabled each Facility to open within or earlier than planned timeframes and deliver quality care to the new residents from its opening date. The new Facilities have provided significant opportunities for the recognition and progression of our people, some of which have been highlighted in this report.

The Company's focus will now be on retiring debt through the ramping up of the new Facilities, progressing greenfield aged care developments and extensions, which includes 647 new places across six projects, whilst planning the execution of our retirement living expansion. We will also continue to look for acquisition opportunities.

As part of the Company's commitment to maintaining high quality assets, Regis' Significant Refurbishment program continued in FY18 with 47 Facilities eligible by the end of the period (including newly opened and Club Services Facilities).

The program saw around 2,200 eligible residents with access to an enhanced living environment by the end of the period, for which the Company receives a higher accommodation supplement.

The Company was pleased to announce the acquisition of assets from Presbyterian Care Tasmania on 1 August 2017. With this portfolio the operating footprint of the business expanded into Tasmania. The Company was delighted to secure this high quality aged care business, which comprised 287 operational places across three Facilities in Hobart and Launceston, along with some Home Care and Retirement Living. Integration activities are progressing well and the transaction is anticipated to be EPS accretive in FY19.

### Retirement Village Strategy

During FY18 the company progressed its Retirement Living redevelopment strategy. Regis has owned and operated co-located retirement villages (RVs) and aged care Facilities in Melbourne and Perth since 2007 with a further four locations acquired as part of the Masonic Care Queensland and Presbyterian Care Tasmania transactions. The Company now has 588 Independent Living Units across six locations, each of which is co-located with Aged Care. Regis' experience shows that co-located RVs and ACFs can be complementary in certain locations. The Company has a number of these locations with surplus land that is currently underdeveloped. It is Regis' intention to redevelop these sites, commencing with Blackburn South, VIC in 2018, followed by Nedlands in WA. With a dedicated debt facility in place to support these developments, circa 670 new units will be constructed across these two locations.

### Market Update

Over the last two years, the Federal Government announced several changes to its residential aged care funding which commenced in FY17. For the Company, there was minimal impact resulting from these changes in FY17. As anticipated, they have been more significant in FY18 and will continue in FY19.

1. In order to assist readers to better understand the financial performance of the underlying business in each financial year, the FY18 results have been normalised to remove the one off impact of the costs associated with the Presbyterian Care Tasmania acquisition. The non-IFRS financial information, while not subject to an audit or review, has been extracted from the financial report, which has been subject to audit by our external auditors.

## Sustainability

Regis is pleased to present our first Sustainability Report.

We are further improving the Company's sustainability approach to ensure we identify all our relevant stakeholders, material sustainability issues and risks, and the initiatives through which we address and govern these issues. The inaugural report is focussed on three key themes:

- Our Environment
- Our Community
- Our Employees

The Sustainability Report reflects Regis' commitment to engage in an open dialogue on these issues.

## Care and Services Review

Regis has continued to make satisfactory progress in delivering improved Workplace Health and Safety outcomes and has implemented additional processes to continuously improve its Health and Safety Management System. This has included further investment in staff Health and Safety Representatives and the provision of additional training and support to deploy practical solutions to manage workplace hazards.

We also continued to develop improved service offerings for residents including the continuation of the rollout of the Regis Club Services package at each of the recently opened Facilities.

A new innovation this year, Esprit Café offers support to friends and families who are dealing with moving loved ones into aged care or issues around grief, palliative care and end of life. Now tested and rolled out across 21 of the Company's Facilities, the rollout will continue to the rest of the business in FY19. There has been significant take up of the program by Residents, volunteers and family members and staff also have the option of participating. Our feedback is that this can significantly reduce the stress for all who are involved at this time.

Caring for our residents remains fundamental to the way Regis Healthcare operates, and our ongoing commitment to care standards was evidenced in the successful re-accreditation of all 27 of our Aged Care Facilities subject to re-accreditation during the reporting period. Each Facility was audited and judged to meet all 44 accreditation outcomes under the quality of care and quality of life standards set down for the provision of care to residents. During the year, six quality reviews of our Home Care and Commonwealth Home Support Programs were also undertaken and awarded accreditation for three years.

The Commonwealth Government announced some sweeping changes that will take effect from July 2019. The most significant change is that the current Accreditation Standards (Residential) and the Common Standards (Home Care) will no longer apply and will be replaced by a common set of standards and requirements known as The Single Aged Care Quality Framework which will be fully implemented from 1 July 2019. All accreditations and visits for residential aged care will be unannounced. This change came into effect from 1 July 2018. The Company's first unannounced site audit will occur after 1 January 2019. Regis welcomes these changes, which should increase the consistency of care standards across the industry.

## Putting Regis People Front and Centre

Regis is committed to investing in its people and their skills and abilities to ensure they bring the best to the people in our care. Our size and reputation as one of Australia's largest aged care providers, coupled with continued growth, means Regis is uniquely placed to offer career opportunities and pathways to Regis team members. In FY18, programs supporting this included the Quest Leadership program, Project Lift which aims to support nurses in focusing on their core role of providing care to residents and the new Nurse on Call model, which provides our clinical and care staff with after-hours access to clinical specialists.

The year saw significant progress against the Company's diversity objectives, in particular the increase in the representation of women at all levels of management within the company, and roles filled via internal promotions.

Mobilisation activities for new developments saw the employment of more than 500 new people, offering both career development opportunities and greater choice as to location and environment. More staff will be employed as the ramp up of these new Facilities continues.

During the FY18 year an Enterprise Agreement for our Tasmanian acquisition of Presbyterian Care (Tasmania), was endorsed by employees and approved by the Fair Work Commission on 19 June 2018. The Agreement combined two Presbyterian Care Agreements into one Agreement. We are also concluding negotiations with respect to the Victorian Enterprise Agreement.

In closing, I would like to thank each and every one of our employees who deliver such high levels of care and support to our residents every day. Thank you also to our shareholders, the Directors and the Executive team for their ongoing commitment and support in producing a solid performance and result for Regis Healthcare in the 2018 financial year.



**Ross Johnston**  
*Managing Director and CEO*



# Overview



Regis Healthcare is one of Australia's leading private aged care providers and delivers high quality services and Facilities including innovative ageing in place, residential, respite and dementia care to help residents live well.

## **Clyde Black, Facility Manager Regis Chelmer**

Clyde started working with Regis in October 2015 having previously worked as a Hotel Venue Manager in Australia's Leisure and Hospitality industry and is now Facility Manager for Regis Chelmer.

*"What I love about working for Regis is developing our staff, enriching the lives of our residents and working for a company with high expectations and a professional approach to development. One of the highlights has been having the honour of being at the opening of our new 120 bed Facility. Being part of the mobilisation and ramp up of Regis Chelmer has been one of the most rewarding and challenging moments in my professional career; I'm looking forward to what the future brings."*





Established circa 25 years ago, the Company has grown from a single Facility located in regional Victoria to become one of Australia's largest and most geographically diversified providers of aged care.

In line with its growth strategy, Regis now operates 60 Facilities with 6,753 operational places in all States and the Northern Territory, with the recent expansion into Tasmania through the acquisition of three Facilities from Presbyterian Care Tasmania in Launceston and Hobart.

Regis is nearing a significant milestone with four new Facilities opened as part of its Greenfield Development Program in FY18. With a further three Facilities to open before the end of the calendar year, the Company will have opened 10 new Facilities, with 1,247 new places, during this phase of the development program.

By the end of 2018 when the three remaining Facilities in the current program open, the Company will have 77% of places in Metropolitan locations, with 25% of the portfolio built by the company during the last 10 years. Forty-seven of our Facilities have been approved as being Significantly Refurbished.

The investment in the new Facilities will ensure Regis is well placed to meet future demand, with an additional 85,000 places required within the sector over the next decade, according to Aged Care Financing Authority reports. This reflects the Company's commitment to building outstanding people-focused aged care Facilities – as well as meeting demand for more personalised services and accommodation through its service offerings.

Regis also continued to focus on the strategy for developing its co-located retirement villages and aged care Facilities in Victoria and Western Australia.

In addition, new initiatives were developed to improve Regis' quality of care. These included Project Lift to reduce the administrative burden on staff, Nurse on Call to provide after hours support and advice from clinical care managers and Café Espirit which provides support to family members through the services of qualified social workers.

Regis also launched its Sustainability Program and Policy to manage the environmental and social impacts of its operations and minimise its carbon footprint. All new aged care Facilities incorporate sustainability design principles, technologies and purchasing decisions.

Regis remains committed to driving returns for shareholders by generating strong cash flow through its premium portfolio of aged care Facilities and the provision of quality care and services to its residents.

# Overview



## Graham Hodges

*Independent Non Executive Chairman  
(Appointed Chairman 1 July 2018)*

Graham Hodges has comprehensive international experience in the financial services industry with a career spanning more than 35 years. He commenced his career in Commonwealth Treasury, Canberra where he worked for approximately 10 years before being seconded to the International Monetary Fund in Washington for several years.

For the past 27 years Graham has built an executive career at the Australian and New Zealand Banking Group Limited, working initially as Chief Economist and then in business leadership roles in the Corporate and Small Business divisions, before becoming CEO of ANZ New Zealand. Since 2009 Graham has been the Deputy Chief Executive Officer, ANZ Banking Group Ltd. Graham is currently a director of AmBank, with previous directorships including Chairman of ANZ SAM Board (Special Assets Management), Esanda, ANZ Wealth and the Government's Aged Care Financing Authority.

Graham holds a Bachelor of Economics (Hons) degree from Monash University and has been a director of the company since August 2017.



## Ross Johnston

*Managing Director and  
Chief Executive Officer*

Ross was appointed as the Chief Executive Officer in 2008, and brings over 30 years' experience in the construction and services industries, both domestically and internationally.

Ross is the Chairman of the Aged Care Guild, an association of eight of the ten largest Residential Aged Care for profit providers in the industry. Prior to joining Regis, he was Chief Executive Officer of Spotless Australian Services and also held senior executive positions at Lend Lease and Jennings.

Ross holds a Diploma of Building and a Diploma of Quantity Surveying, both from the Royal Melbourne Institute of Technology.



## Professor Christine Bennett AO

*Independent Non-Executive Director  
(Appointed March 2018)*

Christine is a specialist paediatrician with over 30 years' health industry experience in clinical care, strategic planning, executive management and teaching and research. She is Dean of the University of Notre Dame Australia's School of Medicine.

Prior to this she has been CEO of Westmead Hospital, a partner in the KPMG Health and Life Sciences practice and a Group Executive and Chief Medical Officer at both MBF Limited and Bupa Australia. Christine was made an Officer of the Order of Australia in recognition of her distinguished service to medicine and health care leadership. Christine is currently Chair of the Sydney Children's Hospitals Network and a non-executive director of Capital Markets CRC Limited and Lorica Pty Ltd.





### **Mark Birrell**

*Independent Non-Executive Chairman  
(Retired 30 June 2018)*

Mark is an experienced company director with credentials spanning both the private and public sectors. He is currently Chairman of Infrastructure Australia, the Port of Melbourne Corporation, PostSuper Pty Ltd and the Australian Payments Council. He is also President of the Victorian Chamber of Commerce and Industry.

Earlier Directorships have included Chairman of VicHealth, founding Chairman of Infrastructure Partnerships Australia, Deputy Chairman of the Australian Postal Corporation and Chairman of Evans & Peck Limited. Mark was previously a Cabinet Minister and Government Leader in the Victorian Upper House.

A Fellow of the Australian Institute of Company Directors, Mark holds a Bachelor of Economics and Bachelor of Laws and has been admitted to practice as a Barrister and Solicitor.



### **Bryan Dorman**

*Non-Executive Director*

Bryan has considerable experience working in and growing enterprises across a broad range of industry sectors, including residential aged care, manufacturing, property development asset investment and business services.

Bryan was a member of, or Partner in Melbourne accounting firm, Rees Partners, from 1977 until 2000. Bryan is a founding director and shareholder of Regis. From its commencement in the early 1990s until 2014, Bryan was the Chairman of Regis (and Executive Chairman until 2008) – during which time he oversaw the management and growth of the Company. Bryan was also the National President of the former aged care industry body, The Aged Care Association of Australia, from 2004 to 2012, and was actively involved in the development of the industry and shaping its future.



### **Sylvia Falzon**

*Independent Non-Executive Director*

Sylvia has an extensive executive career that spanned nearly 30 years in the Financial Services industry. Over this time she held senior executive positions responsible for institutional and retail funds management businesses, both here in Australia and offshore for Aviva Investors Australia, Alpha Investment Management and AXA Investment Management (formerly National Mutual Funds Management).

As a non-executive director since 2010, Sylvia has experience across a range of sectors including financial services, health and aged care. During this time, she has been involved in several business transformations, IPOs, merger & acquisitions and divestment activities. She is currently an Independent Non-Executive Director of ASX listed companies Perpetual Limited, Premier Investments Limited and Suncorp Group Limited. Sylvia is also a member of the Governing Board of Cabrini Health and Chairman of the Cabrini Foundation Board.

Ms. Falzon holds a Masters Degree in Industrial Relations and Human Resource Management (Hons) from the University of Sydney and a Bachelor of Business from the University of Western Sydney. She is a Senior Fellow of the Financial Services Institute and a Fellow of the Australian Institute of Company Directors.

# Overview



## Trevor Gerber

*Independent Non-Executive Director  
(Retired October 2017)*

Trevor has extensive board experience across property, funds management, tourism, infrastructure and aquaculture. He currently holds directorships at Tassal Group, CIMIC Group, Vicinity Centres Limited and is Chairman of Sydney Airport Limited.

Prior to becoming a professional director in 2000, Trevor was an executive at Westfield Holdings Limited for 14 years where he held numerous senior executive positions including Group Treasurer and Director of Funds Management responsible for the Westfield Trust and Westfield America Trust.

Trevor is a member of the Institute of Chartered Accountants in Australia and holds a Bachelor of Accountancy from the University of the Witwatersrand, South Africa.



## Matthew Quinn

*Independent Non-Executive Director  
(Appointed March 2018)*

Matthew is an internationally recognised senior real estate and property development executive with a track record of strategy development, delivering financial results and driving operational efficiency. Matthew was Managing Director of Stockland for 13 years and is currently a non-executive director of CSR Limited and Landcom, and Chairman of Class Limited and Carbonxt Group Limited.

Matthew holds a Bachelor of Science in Chemistry with Management (1st Class Honours) from Imperial College London.



## Ian Roberts

*Non-Executive Director*

Ian has over 30 years' experience in the real estate sector including 20 years in residential aged care. He currently holds non-executive directorships in several property and property services enterprises. Prior to co-leading the Regis journey, Ian was involved in property development (sub divisional and commercial) in South East Queensland.

As a founding shareholder and Director of Regis (Executive Director prior to 2008), Ian headed up the property division with oversight of the development and implementation of the strategy that saw the business grow to in excess of 4,500 beds nationally.

Ian holds a Bachelor of Science (Surveying) from the Royal Melbourne Institute of Technology.

## Company Secretary

### Martin Bede

*Company Secretary/General Counsel*

Martin is a lawyer with considerable experience in both private practice and in-house legal roles. Prior to joining Regis he acted as Company Secretary/legal counsel for both public and private companies in a variety of industries including Dairy Australia Limited and Victorian Rail Track Corporation. He was appointed Company Secretary in April 2010.

## Corporate Governance Statement

The Company's compliance with the ASX Corporate Governance Council recommendations 3rd edition can be found in the Regis Healthcare Corporate Governance Statement. This statement is on the Company website at <http://www.regis.com.au/corporate-governance/>

The Board of Directors has formally adopted the following policies and codes:

- Board Charter & Relationship with Management;
- Audit, Risk and Compliance Committee Charter;

- Remuneration and Nomination Committee Charter;
- Policy for Dealing in Securities;
- Continuous Disclosure Policy;
- Code of Conduct;
- Diversity Policy;

These documents are available for review at <http://www.regis.com.au/corporate-governance/>



## Diversity

In the first year following listing, the Board formally approved a Diversity Policy in order to address the representation of women in management positions and on the Board, and to actively facilitate a more diverse and representative management and leadership structure.

The Policy notes that, while the Company's vision for diversity incorporates a number of different factors, including gender, ethnicity, disability, age and educational experience, at a Board and management level, gender has been identified as a key area of focus.

On this basis, the primary focus of the Policy is achieving, over a reasonable transition period, adequate representation of women in management positions and on the Board.

Under the Diversity Policy, each year the Board adopts measurable Diversity Objectives.

These Diversity Objectives and progress against them as at 30 June 2018 are as follows:

Diversity Objectives	Diversity Priorities	Progress
1. Increase the representation of women at all levels of management within the company.	<p>To progress this objective the Board adopted the following Diversity Priority:</p> <p>a. Overall the proportion of females shortlisted for all role vacancies that report to an Executive should be monitored with a proposed target of 50% (calculated across all senior roles, not by individual role).</p> <p>b. Increase the proportion of promotions filled by internal candidates.</p>	<p>Progress against each Priority is as follows:</p> <p>For the five senior roles reporting directly to an Executive recruited between July 2017 and June 2018, 3 (60%) were female and 2 (40%) were male.</p> <p>For the appointment of 14 senior roles between July 2017 and June 2018, 6 (43%) were internal promotions, and 8 (57%) were external promotions.</p> <p>Of the six internally promoted managers, 5 were female and 1 was male.</p>
2. Gender equity in remuneration of senior managers.	Pay equity for senior managers to be reviewed annually with corrective action to be implemented in the event of any abnormalities.	A review of pay equity for senior managers was completed in June 2018 and will support informed decision making for the annual salary review process for Executives.
3. Support employees experiencing domestic violence.	Strategies to support employees experiencing family violence to be monitored for suitability and uptake.	The approved Family Violence Workplace Policy continues to be distributed broadly as part of Regis' Quality System, and has been discussed at state meetings for operational managers. It is also described in Regis' Employment Manual and made available to every Regis employee.

# Overview

## Compliance

The residential aged care sector is highly regulated. It requires all Facilities be independently assessed against four legislated standards and 44 outcomes in order to be accredited for a further three-year period.

The Commonwealth's Australian Aged Care Quality Agency is responsible for ensuring all quality assurance standards are met to safeguard the health, personal care, safety and wellbeing of Regis' residents. The standards also provide benchmarks to encourage ongoing innovation and improved service delivery, which is reflected in our management, staffing and organisational development systems.

The Company's National Compliance team tracks, monitors and regularly reviews Facilities' performance and procedures to support the accreditation process and proactively identifies areas for continuous improvement ahead of formal audits.

Regis' ongoing commitment to these care standards was evidenced in the successful re-accreditation of all 27 of its aged care Facilities subject to reaccreditation during the reporting period. Each Facility was audited and judged to meet all 44 outcomes.

Six of the Regis Centre Based Day Therapy, Day Respite Programs and Home Care Packages were also subject to the Quality Review under the Aged Care Common Standards and also assessed to have met the required 18 outcomes.

The Commonwealth Government announced some sweeping changes that will take effect from July 2019. The most significant change is the current Accreditation Standards (Residential) and the Common Standards (Home Care) will no longer apply and will be replaced by a common set of standards and requirements known as The Single Aged Care Quality Framework which will be fully implemented from 1 July 2019. A plan has been formulated and implementation of the plan has commenced to inform and educate all relevant areas of the business.

All accreditations for residential aged care audits will be unannounced and this came into effect from 1 July 2018. Our first unannounced site audit will not occur until January 2019.

## People Development

As one of Australia's largest aged care providers with a workforce of around 7,500 committed professionals and carers, the development of our people is a key priority for Regis. As the Australian population ages, it is expected the workforce demand for highly skilled people in aged care will increase three-fold over the next 20 years.

This year, a number of new programs were implemented to create a strong culture of continuous learning throughout the organisation, as well as provide opportunities for internal advancement, and importantly position the Company as an employer of choice.

The following initiatives were designed and developed for Regis by its Learning and Development team to achieve these objectives.

- **Quest** is a leadership program available to all Regis employees and provides the tools and support for people to continually develop and achieve higher levels of excellence. The program includes leadership courses, regional workshops, knowledge sharing with peers and online resources to cater for all learning styles. It also incorporates psychometric assessments to identify employee strengths and facilitate opportunities for development and advancement.
- **Nurse on Call** provides nurses and carers with after-hours access to clinical support specialists should they need guidance or assistance. The program also empowers staff through opportunities to share learnings and gain additional knowledge and skills to help them manage a range of incidents and situations.
- **Project Lift** was designed to reduce administrative workloads and help nurses and carers focus on their core role of providing quality care to residents.
- **Esprit Café** offers support to friends and families who are dealing with the moving of loved ones into aged care or issues around grief, palliative care and end of life. The program currently operates across 21 Facilities and provides a low pressure environment with a qualified independent counsellor on hand to talk informally over morning tea. Residents, volunteers, family members are able to attend with their local communities, and staff are also invited to take advantage of the program.



These programs, along with Regis' core learning and development programs, continue to underpin the success of the Regis care and service model. They build staff capacity and capability and played an integral role in the smooth transition and rollout of the Regis Model of Care across four new Facilities which opened this year. Capacity building and deployment of high calibre staff will continue over the coming months as Regis continues its mobilisation strategy and prepares for the opening of three new sites in late 2018.

## Core programs

- **Project Flourish** which aims to further the skills of our clinicians and managers through individually tailored development programs.
- **eLearning** – a comprehensive online learning system which allows employees to keep up to date with the latest industry benchmarks and best practice.
- **Regis Spirit** – a program which celebrates employee achievements and their contribution to the business, team members and Regis clients.
- **The Regis Boost program** which helps mentor and develop the skills of Registered Nurses new to aged care and who are interested in making the transition.
- **The Regis Advance program** which grows our clinicians' careers by developing their business and clinical skills.
- **Dementia Care** specialist training for staff who are selected on their ability to relate to residents and understand the impact of dementia on behaviours.
- **Annual Appraisal Process** which gives employees the opportunity to identify areas for career progression and development.
- **International Nurse Recruitment Program** which attracts quality staff from Great Britain and through the sponsorship of experienced nurses, benefits both residents and the business through their in-depth clinical expertise and knowledge.

*Regis' ongoing commitment to care standards was evidenced in the successful re-accreditation of 27 of its aged care Facilities subject to re-accreditation during the reporting period. Each Facility was audited and judged to meet all 44 outcomes.*



# Growth strategy

As the Australian population continues to age, it is anticipated that an additional 85,000 aged care places will be required over the next decade. In response to this future demand, Regis continued to invest in its portfolio, with an emphasis on providing modern and high quality Facilities, which support the delivery of contemporary aged care practices and services.

**Sally Smith, Facility Manager  
Regis Lutwyche**

Sally began her career in aged care when she was 15 and after qualifying as a Registered Nurse and working in Management, moved from the UK to Australia to take up the role of Assistant Manager at Regis Ferny Grove and is now Facility Manager of Regis Lutwyche.

*"The opportunities I have been presented with within Regis have been never ending. I was very lucky to become employed and sponsored by Regis Aged Care – and to be part of the mobilisation of a service such as Regis Lutwyche is actually a dream come true. I am excited to see it grow and develop as a home that has a strong culture of success and solid reputation for excellence in care and support. This has been the most exciting journey I have faced to date."*





This year saw the significant ramp up and opening of four out of 10 new Facilities that have been in the development program since the Company listed in 2014. Regis will celebrate a milestone moment, with 1,247 new places delivered to the portfolio, when the remaining three Facilities in this phase of the program are opened.

This aligns with the Company's strategy to deliver a geographically diversified portfolio of well located high quality Facilities, while also meeting increased client demand for a broad suite of services including its premium Regis Club service offerings.

During the reporting period, four new Facilities opened their doors including Regis Chelmer in Queensland, Regis Linden Park (Burnside) in South Australia, and Regis Nedlands and Regis Woodlands in Western Australia, adding a total of 501 new places to the Portfolio.

The opening of the Facilities was a testament to the leadership and skills of Regis' employees, its capacity to onboard and deploy staff nationally, and the seamless mobilisation and rollout of its operations and model of care.

Construction work has also now been completed and mobilisation is well underway in readiness for the opening of a further three Regis Facilities: Regis Lutwyche in Queensland, Regis Elmore Vale in New South Wales and Regis Port Coogee in Western Australia. The three Facilities are expected to welcome their first residents before October 2018.

The integration program for the Presbyterian Care Tasmania portfolio, which was acquired by the Company on 1 August 2017, is progressing with the three Facilities, located in Hobart and Launceston, on track to be EPS accretive in FY19. The Company anticipates further acquisition opportunities to arise over the next 18–24 months, which will be assessed according to our usual strict criteria.

As at June 2018, Regis had 6,753 operational places across 60 Facilities with occupancy of 94.0% with a further three Facilities mobilising.

The next phase of the development program is 655 new places planned across six greenfield and brownfield developments over the coming years and a continuing program to identify acquisition opportunities which meet the Company's criteria.

## Retirement Living Growth Strategy

Last year, Regis announced its Retirement Living Growth Strategy in response to a rapidly ageing Australian population, which is expected to see the demand for retirement living accommodation double by 2025. To meet this demand and expand its aged care offering, Regis has commenced the rollout of a ten-year development program for its co-located retirement village and aged care Facilities.

It is anticipated the retirement village operations will provide diversification and additional earnings to the Company's existing aged care portfolio through a strong cash flow and good use of land assets.

Retirement villages co-located with aged care Facilities also offer residents the ability to transition to a high level of care without leaving their established networks and communities. It provides greater choice around their living and care arrangements.

Currently Regis has six Retirement Villages co-located with aged care Facilities in Victoria, Western Australia, Queensland and now Tasmania, following the purchase of Presbyterian Care Tasmania assets in August 2017.

A number of these sites have surplus land that is currently underdeveloped, and a program of works is planned, commencing at the Blackburn South location in Victoria and Nedlands in Western Australia, with circa 670 units to be constructed across the two locations.

# Growth strategy

## Acquisitions

As part of its growth strategy, Regis acquired Presbyterian Care Tasmania on 1 August 2017, adding a further three aged care Facilities with 287 operational places and a small number of retirement village units, home care packages and surplus land. The Facilities located in Hobart and Launceston sees Regis now operating in all states of Australia.

It is anticipated that a number of future acquisition opportunities will come to market over the next 18–24 months and will be assessed against Regis' strict growth criteria. However, the main focus will continue to be on developing and mobilising Facilities and improving the quality of its portfolio.

In total, 1440 places have been acquired since listing and all acquisitions are performing at the Regis company standard except for Presbyterian Care Tasmania Facilities which is still in the integration process.

## Mobilisation and opening of a record number of greenfield developments

The following snapshots provide further detail on the recently opened Facilities and those currently being prepared for opening later this year. A full list of all Regis Facilities is available on the Regis Healthcare website at [www.regis.com.au](http://www.regis.com.au)



*Retirement villages offering on-site care co-located with aged care Facilities offer residents the ability to transition without leaving their established networks and communities.*







# Growth strategy

## Regis Chelmer, Queensland

<b>Suburb:</b> Chelmer	<b>Population &gt;70 in catchment area:</b> 13,500
<b>Distance from CBD:</b> 7km	<b>Service product:</b> Regis Club
<b>Opened:</b> December 2017	<b>Total places:</b> 120



Located close to the Brisbane River, the premium purpose built ageing in place Facility provides 120 single ensuite rooms, and communal Facilities located in a beautifully restored two-storey 1890s heritage mansion. The Facility includes a magnificent Club lounge and offers residents a range of benefits such as chef designed meals, a private dining room, café, day spa, salon, and library as well as access to Foxtel and Wi-Fi.

## Regis Burnside, South Australia

<b>Suburb:</b> Linden Park	<b>Population &gt;70 in catchment area:</b> 19,500
<b>Distance from CBD:</b> 5km	<b>Service product:</b> Regis Club
<b>Opened:</b> February 2018	<b>Total places:</b> 117



Regis Burnside includes a new stand-alone double storey Facility co-located with an existing Facility, conveniently located 5km from Adelaide's CBD. The new building offers Regis Club Services and provides amenities such as a café, private dining room, cinema, e-zone, library, hair salon and day spa.



### Regis Woodlands, Western Australia

<b>Suburb:</b> Woodlands	<b>Population &gt; 70 in catchment area:</b> 12,000
<b>Distance from CBD:</b> 10km	<b>Service product:</b> Regis Club
<b>Opened:</b> April 2018	<b>Total places:</b> 123



Located approximately 10km from the Perth CBD, this architecturally designed modern Facility spans three levels and provides residents with access to several generous common areas including a private dining room. The Facility also includes a dementia-specific area and as part of Regis Club Services provides access to a café, hair salon, day spa, library and cinema.

### Regis Nedlands, Western Australia

<b>Suburb:</b> Nedlands	<b>Population &gt;70 in catchment area:</b> 6,700
<b>Distance from CBD:</b> 10kms	<b>Service product:</b> Regis Club
<b>Opened:</b> June 2018	<b>Total places:</b> 141



Regis Nedlands opened ahead of schedule in June 2018 as a purpose built modern aged care Facility with 141 beds offering a choice of contemporary standard rooms and suites. Located close to the Nedlands medical precinct with extensive views of Kings Park and the Swan River. The new Facility includes a hair salon, day spa, cinema room, library, café and function spaces. This is the first stage of the asset renewal process for the Hollywood campus in Nedlands, Perth.

# Growth strategy

## Regis Elmore Vale, Newcastle, NSW

<b>Suburb:</b> Elmore Vale	<b>Population &gt;70 in catchment area:</b> 11,000
<b>Distance from CBD:</b> 10km	<b>Service Product:</b> Regis Reserve
<b>Opening:</b> September 2018	<b>Total places:</b> 120
<b>Mobilisation status:</b> Pre opening work underway	



Regis Elmore Vale will be a contemporary aged care Facility designed by an award winning architect, and once open, will provide 120 high care places including a 30-bed dementia-specific area. The innovative three-storey Facility will include an onsite chef, extensive lifestyle program, cinema, hair salon and library, and offers a tree-top canopy view over the picturesque Hunter Valley region.

## Regis Port Coogee, Western Australia

<b>Suburb:</b> North Coogee	<b>Population &gt;70 in catchment area:</b> 21,000
<b>Distance from CBD:</b> 19km	<b>Service product:</b> Regis Club
<b>Opening:</b> September 2018	<b>Total places:</b> 139
<b>Mobilisation status:</b> Pre opening work underway	



Regis Port Coogee will be the third Regis greenfield development site to open in Western Australia over 12 months and is situated in a prime location, directly adjacent to the marina. To take advantage of the sweeping water views, the Facility is built over six levels and includes a dementia-specific area, and amenities such as an on-site café, hair salon, day spa, library and cinema.



### Regis Lutwyche, Queensland

<b>Suburb:</b> Lutwyche	<b>Population &gt;70 in catchment area:</b> 34,000
<b>Distance from CBD:</b> 6km	<b>Service product:</b> Regis Club
<b>Opening:</b> September 2018	<b>New places:</b> 130
<b>Mobilisation status:</b> Pre opening work underway	



Located in inner north Brisbane and only 6km from the CBD, the Facility is located close to public transport and parks. The new premium six-level building, which will open in September 2018, will provide city views and generous common areas including a private deck on each level, a wellness centre and courtyards. In addition to 130 single ensuite rooms, the Facility will also provides access to private dining rooms, cinemas, cafés and a day spa.

# Sustainability ignites environmental, social and economic outcomes

This year saw the launch of Regis' first environmental sustainability Program and marks a new chapter in the Company's journey towards a sustainable future. The program is an important step toward establishing an appropriate framework through which the Company can begin to more accurately measure its sustainability progress.

From its modest beginnings, Regis has developed into one of Australia's largest aged care companies with a passion for delivering high quality Facilities and care. An integral part of that vision is how the Company's corporate values address and manage economic, environmental and societal issues around sustainability as part of its responsibility as a good corporate citizen.

This is important to Regis, which acknowledges its responsibility to care for and give back to the communities in which it operates. To this end, the Company's focus will be to build sustainable communities that are empowered, enriched and mutually beneficial to its stakeholders, employees, residents, clients, customers and their families and the Australian public.

To realise this outcome, an environmental sustainability strategy is currently being developed to guide Regis over the next few years. The strategy aligns with the company's business objectives, corporate vision, values and operational activities and will ensure sustainability closely connects to its broader economic, environmental and social goals.

One of the strategy's first objectives will be to integrate and promote greater environmental responsibility and resource-efficient processes across our operations and activities.

Regis' first Environmental Sustainability Statement, announced this year, demonstrates Regis' commitment to having a sustainable approach to management by integrating environmental sustainability across all Company activities. This includes fostering a shared sense of responsibility for optimal environmental performance across the organisation from senior management to our employees and subcontractors. To achieve this objective and meet the needs and expectations of our clients, employees and communities, Regis has made a commitment to:

- Provide information, training and incentives to all employees and residents in order to build a positive and enabling culture which supports sustainable behaviour.
- Ensure the Company makes responsible and efficient use of its natural resources and minimises greenhouse gas emissions resulting from our operations.
- Establish and maintain a Sustainability Committee to guide the implementation of the Statement and Policy.
- Ensure activities are conducted in full knowledge of, and in compliance with, all environmental laws and relevant standards and practices.
- Source products and services that contribute to positive environmental and social outcomes.
- Measure and monitor the Company's sustainability performance and openly communicate its performance to stakeholders via annual sustainability reporting.





- Ensure new aged care Facilities incorporate sustainability design principles, technologies and features which promote the wellbeing of our residents and employees.

## Case Studies/Examples

The following case studies provide examples of how Regis is already implementing and working towards a sustainable business and delivering on its good corporate citizenship. Together these three programs have the potential to achieve annualised savings of over \$1 million.

### Envirosaver

Regis installed EnviroSaver Ozone Laundry Disinfection in 131 washers with a total capacity of 3008 kg, across 47 Facilities.

EnviroSaver utilises an ozone washing technology that delivers impressive utility cost savings on water, waste, electricity and gas. Through the EnviroSaver technology, each year Regis saves 77 million litres of water, 1.73 million KW/h of electricity, 19 million megajoules of gas, and 3,571 tons of greenhouse gas emissions.

### Solar Energy in Redlynch and Tiwi

In late 2016, Regis installed two 100 Kw grid connected solar arrays at Regis Tiwi in Darwin, Northern Territory and Regis Redlynch in Cairns, Queensland. The installation of 1,275 M<sup>2</sup> of panels, which equates to the size of an Olympic swimming pool across the available roof space, will afford the best solar gain.

Annual generation for both sites has reduced carbon emissions and financially benefited the Company through lower energy consumption from the grid.

The solar systems generated in excess of 284 megawatts of electricity annually; which would power 72 domestic single person dwellings a year with renewable energy.

### LED Lighting

Lighting is a big source of energy consumption across Regis' Facilities and contributes to carbon emissions across the portfolio. Energy efficient LED lights use just a fraction of the amount of energy needed by incandescent lights; they also give off less heat and last far longer. Five Facilities were updated with LED lighting this financial year translating to CO<sub>2</sub> reduction of 277.26 tonnes.







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**Shaniece Laing, Club Services Manager  
Regis Nedlands**

Working as a receptionist with Regis Greenmount cemented Shaniece's decision to make a career in aged care, after working for a global HR team in the UK. Holding a Business Management degree, her skills and interest in stakeholder relations led to roles as Club Service Manager with Regis North Fremantle and now Regis Nedlands.

*"Having the opportunity to implement Club Services at Regis Nedlands and watch it flourish from day one is exciting and I believe I can share useful insights into the lessons learned while working at Regis North Fremantle. Regis has provided me with the tools to be able to achieve this, and I have been impressed with the level of personal and professional development opportunities provided by Regis over the years."*



**Rodney Moran, Facility Manager  
Regis Elmore Vale**

Rodney's career with Regis began in 2006 where he started as an Assistant in Nursing before becoming a Lifestyle Assistant and then Lifestyle Coordinator. After completing Business and Management diplomas and furthering his skills overseas, Rodney returned to work at Regis Port Stephens and is now Facility Manager at Regis Elmore Vale.

*"I have found Regis really is an amazing company in that their focus has been to grow people from within and in small way I feel like I am an example of that. To be appointed to the role of Facility Manager is exciting and challenging to me. The opportunity to be involved in Regis's new Facility at Elmore Vale is privilege and an opportunity I never imagined. It's going to be an incredible year."*



# Directors' report

Your directors present their report on Regis Healthcare Limited (the Company) and its controlled entities (the Group) for the financial year ended 30 June 2018.

## Directors

The following persons were directors of the Company during the whole of the financial year and up to the date of this report:

- Bryan Dorman
- Sylvia Falzon
- Ross Johnston
- Ian Roberts

The following persons were appointed as directors during the financial year and continue in office at the date of this report:

- Christine Bennett (appointed 1 March 2018)
- Graham Hodges (appointed 25 August 2017)
- Matthew Quinn (appointed 1 March 2018)

Trevor Gerber and Mark Birrell were directors from the beginning of the financial year until their resignations on 1 November 2017 and 30 June 2018 respectively.

## Names and qualifications

### Graham Hodges

*Independent Non-Executive Director*

Graham holds a Bachelor of Economics (Hons) degree from Monash University.

Special responsibilities:

- Chairman of the Board since 1 July 2018
- Member of the Audit, Risk & Compliance Committee since 1 November 2017 (Chairman of the Committee from 1 November 2017 to 30 June 2018)
- Member of the Remuneration and Nomination Committee since 1 November 2017

### Ross Johnston

*Managing Director and Chief Executive Officer*

Ross holds a Diploma of Building and a Diploma of Quantity Surveying from the Royal Melbourne Institute of Technology.

Special responsibilities:

- None

### Christine Bennett AO

*Independent Non-Executive Director*

Professor Bennett is a specialist paediatrician and a Fellow of the Royal Australasian College of Physicians.

Special responsibilities:

- Chairman of the Remuneration and Nomination Committee since 1 July 2018 (Member of the Committee since 1 March 2018)

### Mark Birrell

*Independent Non-Executive Director*

A Fellow of the Australian Institute of Company Directors, Mark holds a Bachelor of Economics and Bachelor of Laws and was admitted to practice as a Barrister and Solicitor in 1983.

Special responsibilities:

- Chairman of the Board until 30 June 2018
- Member of the Audit, Risk and Compliance Committee until 30 June 2018
- Member of the Remuneration and Nomination Committee until 30 June 2018

# Directors' report

## **Bryan Dorman**

*Non-Executive Director*

Bryan holds a Bachelor of Business (Accounting) and was a partner of a Melbourne accounting firm, Rees Partners, from 1977 until 2000.

Special responsibilities:

- Member of the Audit, Risk and Compliance Committee

## **Sylvia Falzon**

*Independent Non-Executive Director*

Sylvia holds a Masters in Industrial Relations and Human Resource Management (Hons) from the University of Sydney and a Bachelor of Business degree from the University of Western Sydney. She is a senior fellow of the Financial Services Institute of Australasia and is a fellow of the Australian Institute of Company Directors.

Listed company directorships (last 3 years)

- Perpetual Limited (November 2012 to present);
- SAI Global Limited (October 2013 to December 2016);
- Premier Investments Limited (appointed 16 March 2018); and
- Suncorp Group Limited (Effective 1 September 2018).

Special responsibilities:

- Member of the Remuneration and Nomination Committee (Chairman of the Committee until 30 June 2018)
- Chairman of the Audit, Risk and Compliance Committee since 1 July 2018 (Member of the Committee prior to appointment as Chairman)

## **Trevor Gerber**

*Independent Non-Executive Director*

Trevor is a member of the Institute of Chartered Accountants in Australia and holds a Bachelor of Accountancy from the University of the Witwatersrand, South Africa.

Trevor is also a director of the following listed companies:

- CIMIC Group Limited (appointed 11 June 2014);
- Tassal Group Limited (appointed 4 April 2012);
- Vicinity Centres Limited (appointed 11 June 2015); and
- Sydney Airport Limited (appointed 5 April 2002).

Special responsibilities:

- Member of the Audit, Risk and Compliance Committee until 1 November 2017 (Chairman of the Committee until 1 November 2017)
- Member of the Remuneration and Nomination Committee until 1 November 2017.

## **Matthew Quinn**

*Independent Non-Executive Director*

Matthew holds a first-class honours in Chemistry and Management Science from Imperial College, London. He is a qualified Chartered Accountant. Matthew is also a director of the following listed companies:

- CSR Limited (2013 to present);
- Chairman of Carbonxt Group Limited (2013 to present); and
- Class Limited (2015 to present, Chairman February 2017 to present).

Special responsibilities:

- Member of the Audit, Risk and Compliance Committee since 1 March 2018
- Member of the Remuneration and Nomination Committee since 1 July 2018

## **Ian Roberts**

*Non-Executive Director*

Ian holds a Bachelor of Science (Surveying) from the Royal Melbourne Institute of Technology.

Special responsibilities:

- Member of the Remuneration and Nomination Committee



## Interests in the shares of the group

As at the date of this report, the interests of the directors in the ordinary shares of Regis Healthcare are the same as those disclosed in section E (v) of the Remuneration Report.

## Company Secretary

Martin Bede is a lawyer with considerable experience in both private practice and in-house legal roles. Martin holds a Bachelor of Laws and Bachelor of Commerce from the University of Melbourne and a Graduate Diploma in Applied Corporate Governance from the Governance Institute of Australia.

## Principal activities

The Group's principal activity during the year was the provision of residential aged care services. No significant changes occurred to these activities during the year.

## Operating and financial review

As at 30 June 2018, the Group owned and operated 60 aged care facilities, had 6,753 operational places and provided services in 7 States and Territories.

## Regis Business Model

Regis aims to provide high quality care to meet the growing needs of Australia's elderly population in a profitable manner. This is achieved through a focus on the following five core areas:

- **Vertical integration:** The spectrum of activities Regis undertakes includes; analysis of each proposed facility's catchment area, site identification, site/facility acquisition, brownfield/greenfield development, facility operation and asset renewal.
- **Strong cash flow generation:** Regis aims to achieve and maintain strong cash flow from operations, which it augments with a focus on the receipt and profitable use of Refundable Accommodation Deposits (RADs). The Group leverages its RAD cash inflows from developments to facilitate the repayment of acquisition and development-related debt.
- **High quality portfolio:** Regis' facilities are primarily located in metropolitan areas with high median house prices. The facilities are typically modern with a high proportion of single rooms and an emphasis on lifestyle and supported living.
- **Scalable platform:** Regis has invested in scalable business processes supported by IT systems, and in-house resources to facilitate growth via acquisitions and developments.
- **Focused and well-resourced risk management:** Regis has robust systems and processes in place to manage the business' operational risks, including those that relate to aged care legislative compliance and health and safety.

# Directors' report

## Review and Results of Operations

During the 2018 financial year, Regis continued to execute its growth strategy as follows:

- The Presbyterian Care Tasmania business was acquired on 1 August 2017. The business consisted of three aged care facilities located in Hobart and Launceston comprising 287 aged care places, a small retirement village and some home care packages; and
- The opening of 501 operational places at four new Facilities (Chelmer (Qld), Burnside (SA), Woodlands (WA) and Nedlands (WA)) during the year.

A summary of financial results for the year ended 30 June 2018 is below:

	2018 \$'000	2017 \$'000	% growth
Reported <sup>1</sup> Revenue	594,397	565,483	5.1%
Reported <sup>1</sup> Profit after tax for the year	53,869	61,101	(11.8%)
Normalised <sup>1</sup> Profit after tax for the year	56,948	61,101	(6.8%)
Normalised <sup>1</sup> Earnings Per Share	18.95 cents	20.34 cents	(6.8%)

For the year ended 30 June 2018, the Group's reported profit after income tax was \$53,869,000 (2017: \$61,101,000).

The normalised profit after tax of the Group for the year ended 30 June 2018 is \$56,948,000. This normalised financial information is provided to assist readers to better understand the financial performance of the underlying business and is summarised in the table below. Broadly, improvements in earnings from greenfield developments in the later stages of ramp up, income initiatives and strong cost controls were offset by mobilisation costs associated with newly opened facilities, occupancy pressures in the first half of the year and the increased impact of the Government funding cuts to residential aged care.

	2018 \$'000	2017 \$'000
<b>Reported<sup>1</sup> Profit after tax for the year</b>	<b>53,869</b>	<b>61,101</b>
Acquisition-related expenses <sup>2</sup>	3,079	-
<b>Normalised<sup>1</sup> Profit after tax for the year</b>	<b>56,948</b>	<b>61,101</b>

## Cash flow and Capex

The Group's principal sources of funds were cash flow from operations (including RADs) and the utilisation of existing bank facilities. Net cash flows from operating activities in FY2018 were \$133,838,000 (2017: \$151,052,000).

RAD, accommodation bond and ILU/ILA entry contribution net inflows were \$62,647,000.

During the year, The Group invested \$245,670,000 in capital expenditure for:

- The acquisition of Presbyterian Care Tasmania;
- The development of new facilities;
- Significant Refurbishment of existing facilities; and
- Ongoing maintenance capital expenditure at our existing facilities.

During the year, the Group increased the capacity and tenor of its existing syndicated bank debt facilities and secured a new \$25,000,000 bilateral overdraft facility. Total commitments have increased by \$170,000,000 to \$540,000,000.

The Group's cash position and available debt facilities are expected to provide sufficient liquidity to meet the Group's currently anticipated cash flow requirements.

1. The use of the terms 'reported' refers to IFRS financial information and 'normalised' to non-IFRS financial information. Normalised earnings are categorised as non-IFRS financial information prepared in accordance with ASIC Regulatory Guide 230 – Disclosing non-IFRS financial information, issued in December 2011. Normalised earnings have been adjusted from the reported information to assist readers to better understand the financial performance of the underlying business in each financial year. The non-IFRS financial information, while not subject to an audit or review, has been extracted from the financial report, which has been subject to audit by our external auditors.

2. During FY2018, Regis acquired Presbyterian Care Tasmania. One-off acquisition-related costs of \$3,079,000 after tax (\$3,913,000 pre tax) were incurred as part of these transactions which included Government charges (stamp duty, GST and land registration fees), professional fees and legal expenses.



## Development activity

Regis is continuing to drive growth through its greenfield development program and through expanding and reconfiguring its existing portfolio of Facilities and retirement villages.

During the year, construction was completed at the following Facilities:

- Chelmer, Queensland (opened in December 2017, 120 operational places)
- Burnside, South Australia (opened February 2018, 117 operational places)
- Woodlands, Western Australia (opened April 2018, 123 operational places)
- Nedlands, Western Australia (opened June 2018, 141 operational places)

Construction at Lutwyche, Queensland (130 operational places), Port Coogee, Western Australia (139 operational places) and Elmore Vale, New South Wales (120 operational places) has been completed post the year end with Lutwyche admitting their first residents in August 2018 and Port Coogee and Elmore Vale expected to admit their first residents in September 2018.

## Significant events after Balance Sheet date

No matters or circumstances have arisen since the end of the financial year to the date of this report which significantly affected or may significantly affect the operations of the Group, the results of those operations, or the state of affairs of the Group in subsequent financial periods

## Significant changes in the state of affairs

No changes in the state of affairs arose during the year which significantly affected or may significantly affect the operations of the Group, the results of those operations, or the state of affairs of the Group in subsequent financial years.

## Dividends

	2018 \$'000	2017 \$'000
<b>Dividends on ordinary shares declared and paid during the year</b>		
Final 2017 Dividend: 10.04 cents per share, 100% franked (2016: 5.94 cents per share, 100% franked)	30,156	17,841
Interim 2018 Dividend: 9.28 cents per share, 100% franked (2017: 10.3 cents per share, 100% franked)	27,890	30,936
<b>Total amount</b>	<b>58,046</b>	<b>48,777</b>

<b>Declared after year end</b>		
Final 2018 Dividend: 8.65 cents per share, 100% franked (2017: 10.04 cents per share, 100% franked)	25,994	30,169

The financial effect of the proposed final 2018 dividend has not been brought to account in the consolidated financial statements for the year ended 30 June 2018 and will be recognised in subsequent financial reports.

# Directors' report

## Likely Developments and Expected Results

The Group's growth strategy continues to include the following four levers:

1. Expansion of its greenfield development program
2. Single facility acquisitions
3. Expansion and reconfiguration of existing facilities
4. Portfolio acquisition opportunities as they arise.

Other than the likely developments disclosed above and elsewhere in this report, no matters or circumstances have arisen which significantly affected or may significantly affect the operations of the Group, the results of those operations, or the state of the affairs of the Group in future financial years.

## Key business risks

The following risks identified by the Company represent threats to the Company's growth strategy. The Company has a risk management framework in place to manage the risks identified.

### ***The regulatory framework may change***

The Australian Aged Care industry is highly regulated by the Federal Government.

Regulatory change to the aged care industry may have an adverse impact on the way Regis promotes, manages and operates its facilities, and on its financial performance.

The introduction of new legislation or changes in Government policies in relation to any or all of the existing legislation, including fees and charges, may adversely impact Regis' financial performance and future prospects.

### ***Regis' RADs level may fluctuate***

The value of Regis' RADs (formerly known as Accommodation Bonds) may fluctuate due to a range of factors. RADs are refunded after a resident's departure. While individual RADs are generally replaced in a short period of time, often with a RAD of equal or higher value, Regis is exposed to risks associated with repayment, and future sale, of RADs.

These risks may include regulatory changes that limit Regis' ability to sell replacement or new RADs, issues at a specific facility, which could require Regis to repay a large number of RADs, and general economic conditions which impact on the price that can be achieved for new RADs. Economic conditions include, but are not limited to, a decline in residential property prices, lower levels of personal wealth or deterioration of market conditions in the areas surrounding Regis' facilities.

The effect of these risks may be that the value and number of new RADs Regis receives may be reduced and it may take longer for Regis to reach agreement with new residents or collect RADs.

### ***Occupancy levels may fall***

In the ordinary course of its business, Regis faces the risk that occupancy levels at any of its individual facilities may fall below expectations due to a number of factors, including reputational damage and loss of accreditation. Reduced occupancy levels at a number of facilities may adversely affect Regis' revenue and general financial performance as it would reduce the amount of funding Regis is entitled to, and the number and value of RADs.

### ***Facilities may lose their approvals or accreditation***

Aged care facilities are required to hold approvals and be accredited in various ways, including clinical care requirements. These approvals are generally subject to periodic review, and may be revoked in certain circumstances. Aged care facilities need approvals and accreditations to attract funding. If Regis does not comply with regulations and is unable to secure accreditation for the operation of its aged care facilities and resident places in the future, or if any of its existing approvals are adversely amended or revoked, this may adversely impact Regis' financial performance.

Further, if Regis is required to undertake facility refurbishments or make significant structural changes to facility buildings in order to retain its approvals or accreditations, the cost of those works may impact its profitability.

### ***Regis' reputation may be damaged***

Regis operates in a commercially sensitive industry in which its reputation could be adversely impacted should it or the aged care industry generally, suffer from any adverse publicity. Examples of adverse publicity may include reports of inappropriate care of residents, inquiries or investigations relating to the operation of aged care facilities or incidents at aged care facilities, health and safety issues affecting residents, staff or visitors, failure to ensure facilities are well maintained or poor service delivery at facilities. If there were to be any such adverse publicity, this may reduce the number of existing residents at Regis' facilities or Regis' ability to attract new residents to its facilities, both of which may adversely impact Regis' profitability. Adverse media coverage may also lead to increased regulatory scrutiny in some areas and could have a material adverse effect on Regis' revenue and profitability by, for example, increased compliance costs.

### ***Increased competition may affect Regis' competitive position***

Each aged care facility has its own character and is effectively operating in its own local area (referred to as a catchment area). The competition faced by aged care operators is therefore mainly experienced at the facility level within the relevant catchment area. A substantial increase in the level of competition Regis faces across its portfolio of facilities could result in, among other things, Regis experiencing lower than anticipated occupancy rates, reduced revenue and margins and loss of its overall market share. This may have a material adverse effect on Regis' financial performance at the facility level, and if this were to occur across a number of facilities, this may reduce Regis' ability to achieve its strategic objectives.

### ***Regis may not be able to retain key management***

Regis relies on a specialised management team with significant aged care industry knowledge and experience.

If Regis is not able to retain key members of its management team Regis may not be able to operate its business to the current standard, which may undermine Regis' ability to comply with regulations and may reduce demand for Regis' services from existing and prospective residents. These occurrences may adversely impact Regis' business operations including its ability to grow.

### ***Regis may face medical indemnity and public liability claims, litigation and coronial enquiries***

Aged care service providers such as Regis are exposed to the risk of medical indemnity and public liability claims, litigation and coronial inquiries. Subject to the insurance arrangements that Regis has in place at the relevant time, any actual or threatened medical malpractice or public liability litigation against Regis could cause Regis to incur significant expenditure and may adversely impact Regis' future financial performance. If the costs of medical malpractice or public liability insurance were to rise, this could also adversely affect Regis' financial performance. If Regis is involved in actual or threatened litigation or coronial enquiries, the cost of such actions may adversely affect Regis' financial performance and may also give rise to adverse publicity.

### ***Employees may leave and Regis may not be able to attract new skilled and trained employees***

Regis' business is dependent on its specialised health and aged care staff. There is a risk that Regis may not be able to maintain or expand an appropriately skilled and trained workforce that is able to meet the existing or future care needs of residents. If this type of risk was to eventuate, it may increase Regis' costs and reduce its profitability.

## **Environmental Regulations and Performance**

The Group's operations are not regulated by any significant environmental regulation under a law of the Commonwealth or of a State or Territory.

## **Indemnification and Insurance of Directors and officers**

The constitution of the Company provides for the Company to indemnify directors and executive officers of the Company and its related bodies corporate against liability incurred in their capacity as an officer of the Company or related body corporate, except as may be prohibited by law.

Premiums have been paid by Regis Aged Care Pty Ltd; a 100% owned subsidiary company, with regard to directors' and officers' liability insurance to insure each of the directors and officers of the Company against certain liabilities incurred by them arising out of their conduct whilst acting in the capacity of directors or officers of the Company or its related bodies corporate. The contract of insurance prohibits disclosure of the nature of the liability and the amount of the premiums.



# Directors' report

## Indemnification of auditors

To the extent permitted by law, the Company has agreed to indemnify its auditors, Ernst & Young Australia, as part of the terms of its audit engagement agreement against claims by third parties arising from the audit (for an unspecified amount). No payment has been made to indemnify Ernst & Young during or since the financial year.

## Directors' meetings

The number of meetings of directors (including meetings of committees of directors) held during the year and the number of meetings attended by each director was as follows:

	Directors' Meetings		Audit, Risk and Compliance Committee		Remuneration and Nomination Committee	
	Held <sup>1</sup>	Attended <sup>2</sup>	Held <sup>1</sup>	Attended <sup>2</sup>	Held <sup>1</sup>	Attended <sup>2</sup>
M Birrell	10	10	4	4	6	6
R Johnston	10	10	-	-	-	-
C Bennett	5	5	-	-	2	2
B Dorman	10	10	4	4	-	-
S Falzon	10	10	4	4	6	6
T Gerber	2	1	1	1	2	2
G Hodges	9	9	3	3	4	4
M Quinn	5	5	1	1	-	-
I Roberts	10	10	-	-	6	6

1 Reflects the number of meetings held in the time the Director held office during the year.

2 Reflects the number of meetings attended by the Director.

## Rounding

The Company is an entity to which ASIC Corporations (Rounding in Financial/Directors' Reports) Instrument 2016/191 applies and, accordingly, amounts in the financial statements and directors' report have been rounded to the nearest thousand dollars.

## Options

No options over issued shares or interests in the Company or a controlled entity were granted during or since the end of the financial year and there were no options outstanding at the date of this report.

## Proceedings on behalf of the Company

No person has applied for leave of court to bring proceedings on behalf of the Company or intervene in any proceedings to which the Company is a party for the purpose of taking responsibility on behalf of the Company for all or any part of those proceedings. The Company was not a party to any such proceedings during the year.

## Auditor's Independence Declaration

The auditor's independence declaration for the year ended 30 June 2018 has been received and can be found on page 53.

## Non-audit services

The following non-audit services were provided by the entity's auditor, Ernst & Young Australia. The directors are satisfied that the provision of non-audit services is compatible with the general standard of independence for auditors imposed by the *Corporations Act 2001*. The nature and scope of each type of non-audit service provided means that auditor independence was not compromised.

Ernst & Young Australia received the following amounts for the provision of non-audit services:

	\$'000
Tax compliance	251
<b>Total non-audit services</b>	<b>251</b>

Signed in accordance with a resolution of the directors.



**Graham Hodges**  
Chairman

Melbourne, 31st August 2018

# Remuneration report

Here you will find:

(1) Message from the Chairman of the Remuneration and Nomination Committee

(2) Remuneration Report – Audited

**A. Principles used to determine the nature and amount of remuneration**

- (i) Executive remuneration
- (ii) Changes to executive remuneration for FY18
- (iii) Non-Executive Director remuneration
- (iv) Remuneration governance framework
- (v) Remuneration consultants and other advisors
- (vi) Company performance

**B Remuneration structure – CEO**

- (i) Legacy incentives

**C. Remuneration structure – Senior Executives**

- (i) Fixed pay
- (ii) Variable Reward and Retention Plan (VRRP)
- (iii) FY18 vesting outcomes
- (iv) FY16 Long-term incentive plan vesting outcomes
- (v) Key terms of Executive service agreements

**D. Remuneration structure – Non-Executive Directors**

- (i) Directors' fees
- (ii) Retirement allowances for Directors

**E. Statutory remuneration disclosures**

- (i) KMP remuneration – statutory disclosures
- (ii) Performance Rights held by Senior Executives
- (iii) Movements in Performance Rights held by Senior Executives
- (iv) ESAS shares
- (v) KMP shareholdings
- (vi) Transactions with the Company
- (vii) Loans with the Company



## (1) Message from the Chairman of the Remuneration and Nomination Committee

Dear Shareholders

On behalf of your Board, I am pleased to present our Remuneration Report (the Report) for the financial year ended 30 June 2018 (FY18).

A robust remuneration and reward framework that motivates our people and aligns our CEO and Senior Executives with shareholders is integral to the execution of our growth strategy and the delivery of long-term value to our shareholders. The purpose of the Report is to communicate to shareholders and other stakeholders our remuneration framework and rationale for awarding incentives to our CEO and Senior Executives for their performance in FY18.

As advised last year, in FY17 we undertook a review of our executive reward framework and decided to introduce a new Variable Reward and Retention Plan (VRRP) with effect from 1 July 2017. The VRRP combined the previous Short and Long-Term Incentive plans into a simpler incentive plan better aligning our Senior Executives with our shareholders through awarding a significant portion of an incentive (if payable) into deferred equity.

In this Report, we set out the outcome under the VRRP for Senior Executives which the Board believes reflects performance during the year against a range of financial and non financial measures which are designed to reflect both short and long-term value creation.

Regis posted a normalised NPAT<sup>1</sup> of \$56.9m representing solid performance within the context of a challenging year. Against the measures set for the year, which are detailed in the Report in section C(iii), the team achieved 100% of the NPAT and work, health safety (AIFR) targets, a partial achievement of the strategic objectives and zero achievement of the Refundable Accommodation Deposit (RAD) cashflow target.

Consequently, the incentive outcome as it relates to performance against these measures resulted in an award of 72.5% for our CEO and Senior Executives, given incentives for the CEO under his STI Plan and Senior Executives under the VRRP, are linked to the same measures.

In addition to the VRRP, there are two remaining LTI grants of Performance Rights under the previous LTI plan. Each grant has a three-year performance period. The performance period for the FY16 grant ended on 30 June 2018 and is assessed against two performance hurdles; achievement of Strategic Plan objectives (40%) and the Company's FY18 EPS performance (60%). While the actual EPS performance resulted in a zero outcome, your Board exercised discretion to treat the hurdle as partially achieved. The Board's rationale in doing so was based on the material negative impact of the Federal Government's aged care funding cuts which were imposed after the EPS hurdle was set by the Board. In normal circumstances we accept that discretion would not be warranted, however, we felt the magnitude of the cuts had a material impact on the team's ability to meet the EPS hurdle despite their efforts to offset the impact of the funding cuts while continuing to provide outstanding care to our residents.

Accordingly, given the continued solid performance over the three-year performance period coupled with the need to reward and retain our key people, we believe it is fair and reasonable to apply an element of discretion. Consequently, those Senior Executives eligible for a LTI under the FY16 grant, will receive 23.7% for the EPS measure. The total outcome for this LTI grant is 54.7% (being 23.7% EPS and 31% Strategic Plan objectives) with 45.3% of Performance Rights being forfeited. Please refer to section C(iv) for further details.

We trust that our shareholders and other stakeholders find the Report informative and we welcome any feedback.



**Sylvia Falzon**

*Chairman of the Remuneration and Nomination Committee FY18*

1. See footnote to table on page 42

# Remuneration report

## (2) Remuneration Report – Audited

The Directors of Regis Healthcare Limited present the Remuneration Report for the Company for the reporting period 1 July 2017 to 30 June 2018. This Report forms part of the Directors' Report and has been audited in accordance with the *Corporations Act 2001* (Cth).

The Report includes details of the remuneration strategies for KMP of the Company. The KMP comprises the Non-Executive Directors (NEDs), the CEO and those persons with authority and responsibility for planning, directing and controlling the activities of the Company during the reporting year. The KMP, other than the NEDs and CEO, are referred to throughout this Report as 'Senior Executives'.

The names and positions of the KMP are listed in the following table.

Non-Executive Directors	
Name	Position
Mark Birrell	Independent, Non-Executive Chairman (resigned 30 June 2018)
Christine Bennett	Independent Non-Executive Director (appointed 1 March 2018)
Bryan Dorman	Non-Executive Director
Sylvia Falzon	Independent Non-Executive Director
Trevor Gerber	Independent Non-Executive Director (resigned 1 November 2017)
Graham Hodges	Independent Non-Executive Director (appointed 25 August 2017 and Chairman from 1 July 2018)
Matthew Quinn	Independent Non-Executive Director (appointed 1 March 2018)
Ian Roberts	Non-Executive Director

CEO and Senior Executives <sup>1</sup>	
Name	Position
Ross Johnston	Managing Director and Chief Executive Officer (CEO)
David Noonan	Chief Financial Officer
Darren Boyd	Chief Operating Officer (18 July 2017 – 18 March 2018)

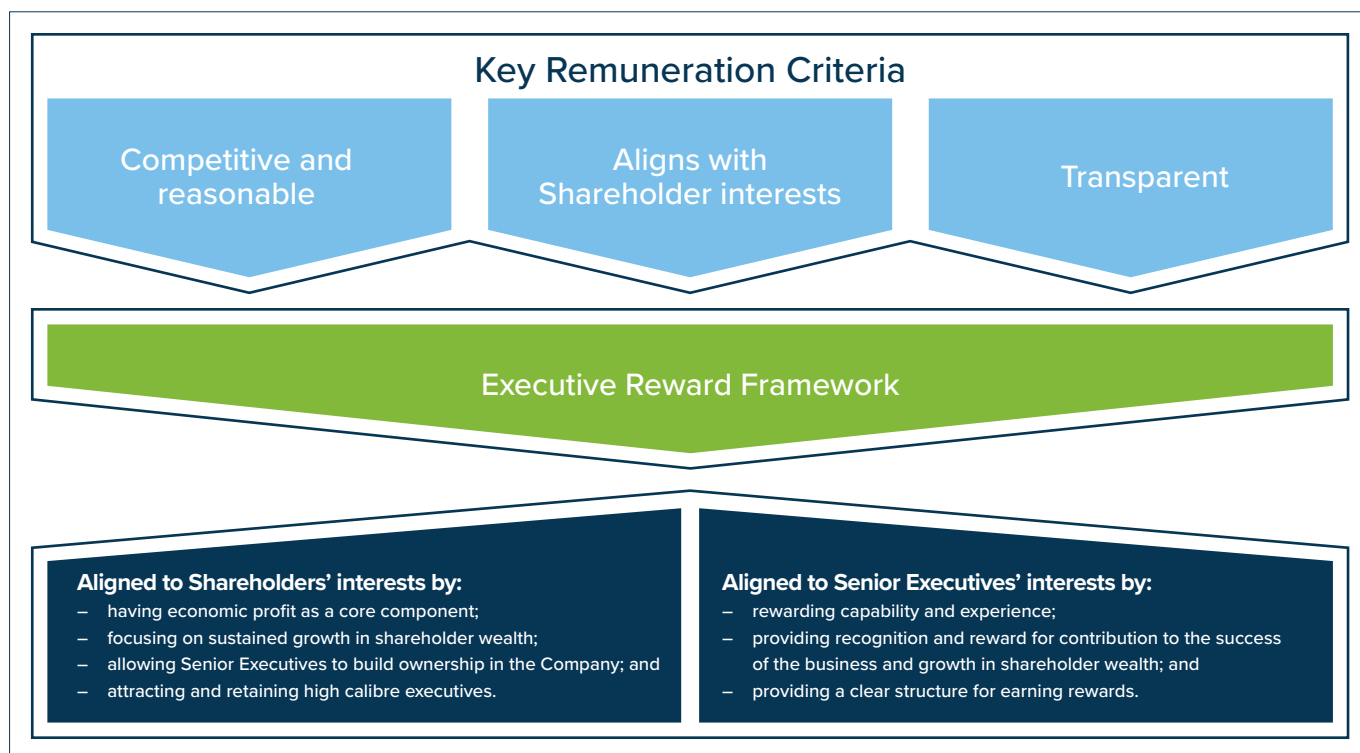
<sup>1</sup> Several roles defined as KMP in FY17 were no longer classified as KMP effective 1 July 2017 in light of the appointment of Darren Boyd as Chief Operating Officer and a reallocation of responsibilities.

## A. Principles used to determine the nature and amount of remuneration

### i. Executive remuneration

The Company's executive reward framework aims to ensure that reward for performance is competitive and appropriate for the results delivered. The framework aligns executive reward with achievement of strategic objectives and the creation of value for shareholders. It provides a mix of fixed and variable pay, delivered in a combination of cash and deferred equity. As executives gain seniority within the Company, the balance of this mix generally shifts to a higher proportion of at-risk rewards.

The diagram below provides an overview of the executive reward framework.



### ii. Changes to executive remuneration for FY18

As outlined in the FY17 Remuneration Report, the Board undertook a review of its existing remuneration framework in FY17 under the guidance of the Board Remuneration and Nomination Committee and remuneration advisor KPMG. The purpose of the review was to design a framework that would more closely align our Senior Executives with our shareholders through share ownership while creating a simpler and more transparent model which rewards performance over the short and long term. The review resulted in the introduction of a revised remuneration structure for Senior Executives who were participating in the LTI plan, which combined the existing STI and LTI plans into one Variable Reward and Retention Plan (VRRP) from FY18.

Performance within the plan is assessed over a 12-month period to provide greater focus and line of sight against short and long-term measures directly linked to our strategic plan. On completion of the one year performance period, performance is assessed (against the performance measures listed in the table on the following page) and the vested amount will be delivered in a combination of cash (40%), and Share Rights (60%) which will vest subject to continued employment.

The Share Rights ensure Senior Executives are invested in the sustainable long-term performance of the Company, aligns their interests with those of shareholders, and encourages retention.

The Share Rights will vest in three tranches of 10%, 20% and 30% of the total award deferred for one, two and three-year periods respectively after the delivery of the cash component, subject to continued employment.

In setting deferral periods as one, two and three years after completion of the performance period, the Board has extended the period of time that an Executive must remain with the Company in order to receive full vesting of the award (i.e. under the VRRP, an executive will not be entitled to full vesting of the award until more than four years after the commencement of the performance period).



# Remuneration report

Senior Executives commenced participation in the VRRP on 1 July 2017. As outlined in Section B, the CEO does not currently participate in the VRRP.

The table and diagram below compare key features of the FY17 incentive structure to the VRRP.

Feature	FY17 Incentive Structure	FY18 Incentive Structure
Components	<ul style="list-style-type: none"> <li>STI (cash and Performance Rights)</li> <li>LTI (Performance Rights)</li> </ul>	<ul style="list-style-type: none"> <li>VRRP (cash and Share Rights)</li> </ul>
Opportunity levels	<ul style="list-style-type: none"> <li>STI – up to 50% of Fixed Pay</li> <li>LTI – 30% - 40% of Fixed Pay</li> </ul>	<ul style="list-style-type: none"> <li>In determining the incentive opportunity for each VRRP participant, rather than combine the FY17 short-term and long-term incentive opportunities, a discount was applied to the FY17 long-term incentive opportunity.</li> </ul>
Gateway	<ul style="list-style-type: none"> <li>STI – gateway in relation to minimum EBITDA performance and compliance and accreditation</li> <li>LTI – no gateway</li> </ul>	Gateway hurdle applies to the cash component of the VRRP: <ul style="list-style-type: none"> <li>All accreditations received, no non compliances exceed timeframe for improvement (TFI)</li> <li>50% reduction in award for a sanction</li> </ul>
Performance measures	<ul style="list-style-type: none"> <li>STI – EBITDA, Occupancy, Positioning the Company for EPS Growth (CEO only), Workplace health and safety, Ongoing compliance and accreditation, Other role specific targets</li> <li>LTI – Strategic Plan (40%) and EPS (60%)</li> </ul>	<ul style="list-style-type: none"> <li>NPAT (40%)</li> <li>Refundable Accommodation Deposit (RAD) cash flow (20%)</li> <li>All Injury Frequency Rate (10%)</li> <li>Achievement of strategic objectives in line with approved Plan (30%)</li> </ul>
Timing of delivery	<ul style="list-style-type: none"> <li>Refer below diagram</li> </ul>	<ul style="list-style-type: none"> <li>Refer below diagram</li> </ul>

	1 JULY	30 JUNE (1 YEAR)	2 YEARS	3 YEARS	4 YEARS	
<b>STI</b>	Performance period	×	×	×		<b>FY17 structure – Senior Executives</b>
		66% paid in cash	17% of rights vest (12-month deferral)	17% of rights vest (24-month deferral)		
<b>LTI</b>	Performance period			×		<b>New structure from FY18</b>
				100% of rights vest		
<b>VRRP</b>	Performance period	×	×	×	×	
		40% paid in cash	10% of rights vest (12-month deferral)	20% of rights vest (24-month deferral)	30% of rights vest (36-month deferral)	

### iii. Non-Executive Director remuneration

To maintain Director independence, the remuneration of NEDs is not linked to Company performance and is comprised solely of Directors' fees (including superannuation).

The Company's remuneration policy for NEDs aims to ensure that Regis can attract and retain suitably qualified and experienced Directors having regard to:

- the level of fees paid to NEDs by comparable companies;
- the size and complexity of the Company's operations; and
- the responsibilities and work requirements of Directors.

### iv. Remuneration governance framework

The Board Remuneration and Nomination Committee (the **Committee**), is responsible for remuneration and incentive policies and practices. It also makes specific recommendations to the Board on remuneration packages and other terms of employment/appointment (as applicable) for NEDs, the CEO and Senior Executives. The Company's Corporate Governance Statement provides further information on the role of the Committee and can be found on the Company's website at [www.regis.com.au/corporate-governance/](http://www.regis.com.au/corporate-governance/)

### v. Remuneration consultants and other advisors

To assist in performing its duties and in making recommendations to the Board, the Committee from time to time seeks independent advice from remuneration consultants and other advisors on various remuneration-related matters. When doing so, the remuneration consultants and other advisors are required to engage directly with the Chairman of the Committee as the first point of contact.

Since listing in 2014, the Committee has engaged KPMG as Regis' remuneration advisor to provide updates on market trends, benchmarking data and advice regarding executive remuneration arrangements. In FY17, KPMG assisted the Committee in designing and establishing the VRRP.

In FY18, KPMG was paid \$24,300 (excluding GST) in relation to remuneration recommendations provided as part of their engagement.

KPMG provided a formal declaration confirming that its recommendations were made free from undue influence by the members of KMP to whom the recommendations related to and, in view of this declaration and the protocols and processes governing the engagement of KPMG and receipt of its recommendations, the Board is satisfied that each of the recommendations were free from undue influence by such persons.

KPMG was paid \$58,665 (excluding GST) for other services provided across the business during the 2018 financial year.

# Remuneration report

## vi. Company performance

The following table shows the Company's financial performance during the reporting period. Comparative numbers for the previous three financial years are shown as this is the Company's fourth Remuneration Report as a listed entity.

Key Performance Indicators	FY18 \$'000	FY17 \$'000	FY16 \$'000	FY15 \$'000
Reported <sup>1</sup> Revenue	594,397	565,483	480,745	437,508
Reported <sup>1</sup> Net profit before tax	76,772	87,718	70,081	78,086
Reported <sup>1</sup> Net profit after tax	53,869	61,101	46,535	57,514
Normalised <sup>1</sup> Net profit after tax	56,948	61,101	56,802	45,898
Share price at beginning of year	\$3.93	\$4.69	\$5.16	\$3.65
Share price at end of year	\$3.28	\$3.93	\$4.69	\$5.16
Dividends paid per share	17.93 cents	20.34 cents	15.34 cents	17.60 cents
Basic earnings per share	17.93 cents	20.34 cents	15.49 cents	21.16 cents
Diluted earnings per share	17.91 cents	20.32 cents	15.48 cents	21.15 cents
Normalised basic earnings per share	18.95 cents	20.34 cents	18.91 cents	16.89 cents

1. The use of the terms 'reported' refers to IFRS financial information and 'normalised' to non-IFRS financial information. Normalised earnings are categorised as non-IFRS financial information prepared in accordance with ASIC Regulatory Guide 230 – Disclosing non-IFRS financial information. Normalised adjustments have been adjusted from the reported information to assist readers to better understand the financial performance of the underlying business in each financial year. The non-IFRS financial information, while not subject to an audit or review, has been extracted from the financial report, which has been subject to audit by our external auditors.

The remuneration framework aligns Senior Executive remuneration to the company's results and contributed to solid Company performance during the period.

## B. Remuneration structure – CEO

The CEO's FY18 remuneration comprised the following components:

- fixed pay, including superannuation;
- at risk remuneration delivered through the Company's:
  - short-term incentive plan; and
  - legacy incentives.

The CEO's remuneration since listing has been structured having regard to the significant equity allocated to the CEO prior to listing under the Legacy ESAS.

In addition to his fixed pay, the CEO was eligible to participate in the Company's FY18 short-term incentive (STI) plan with a maximum opportunity of \$400,000. 34% of the STI is subject to deferral with 50% of the deferred component paid in cash 12 months after the award and the balance paid in cash 24 months after the award subject to continued employment with the Company. The same performance scorecard is used for the CEO's FY18 STI as the FY18 VRRP for Senior Executives.



The CEO was not granted any additional incentives in FY18.

The mix of fixed versus performance-based remuneration that applied for the CEO for the reporting period is set out in the table below.

	% of Total Remuneration	
	Fixed Remuneration	Performance-Based Remuneration <sup>1</sup>
Ross Johnston	67%	33%

The Board continues to believe that the use of a cash-based STI is appropriate for the CEO, given his significant shareholding and the fact that the Legacy ESAS shares provide significant alignment with shareholder returns. The Board will continue to regularly review the CEO's remuneration quantum and mix.

Additional details are provided regarding the CEO's legacy incentive arrangements below. It is noted that these are in recognition of performance prior to the Company's listing on the ASX.

#### i. Legacy incentives

The CEO has restricted shares under the Legacy Executive Option and Equity Plan for Senior Executives (known as **ESAS shares**). These ESAS shares were issued prior to listing to recognise the CEO's performance from the date he commenced service with the Company until the Company listed in October 2014.

These ESAS shares continue on foot and remain with sale restriction (subject to release for sale in tranches). The final tranche of ESAS shares is scheduled to vest on 30 June 2019, subject to the CEO's continued employment with the Company. The CEO's entitlement to the ESAS shares, provides significant alignment with shareholder interests, and has continued to act as a strong motivation and retention tool since listing.

Details regarding the ESAS shares vested are disclosed at Section E.iv.

Separate to the above, the CEO also participated in the Legacy cash LTI plan prior to listing, and received the final payment under this plan (of \$20,000 including superannuation) on 1 July 2018. Details are disclosed at Section E.i of this report.

### C. Remuneration structure – Senior Executives

Commencing 1 July 2017, the Company's reward framework for Senior Executives has two key components:

- fixed pay, including superannuation; and
- at risk remuneration delivered through the VRRP.

The mix of fixed versus performance-based remuneration that applied for the reporting period is set out in the table below.

	% of Total Remuneration	
	Fixed Remuneration	Performance-Based Remuneration <sup>2</sup>
David Noonan	60%	40%
Darren Boyd	53%	47%

<sup>1</sup> This is provided at target levels.

<sup>2</sup> This is provided at target levels.

# Remuneration report

## i. Fixed pay

The terms of employment for all Senior Executives contain a fixed annual remuneration component comprising base salary and superannuation.

Senior Executives are offered competitive fixed pay that is reviewed as required to ensure it remains competitive and is commensurate with the responsibilities of the position.

## ii. Variable Reward and Retention Plan (VRRP)<sup>1</sup>

<b>What is the VRRP?</b>	<p>The VRRP is an incentive plan under which Senior Executives are eligible to receive an annual award of cash and Share Rights that are linked to the achievement of financial and non-financial targets.</p> <p>The VRRP was introduced in order to provide greater focus and line of sight against performance measures linked directly to our strategic plan.</p>
<b>How is performance assessed under the VRRP?</b>	<p>The FY18 VRRP was subject to the following performance conditions:</p> <ul style="list-style-type: none"><li>• NPAT (40%);</li><li>• Refundable Accommodation Deposit (RAD) cash flow (20%);</li><li>• All Injury Frequency Rate (10%); and</li><li>• Achievement of strategic objectives in line with approved Plan (30%).</li></ul> <p>Performance was assessed over the 12-month period from 1 July to 30 June (performance period).</p> <p>Both financial and non-financial conditions are assessed against predetermined benchmarks where appropriate. A compliance and accreditation gateway applies to the cash component of the VRRP. In order to be eligible for the cash component, all accreditations must be received and non-compliances must not exceed the mandated timeframe for improvement. In the event of one service being sanctioned, 50% of the cash component will be forfeited. In the event of a second being sanctioned, 100% of the cash component will be forfeited.</p> <p>The Board believes that the above measures are an appropriate mix of measures to support short-term financial performance and the achievement of the company's long-term strategic objectives.</p> <p>The Board retains discretion to adjust vesting outcomes to the extent that they are deemed inappropriate under special circumstances.</p>
<b>How is the VRRP delivered?</b>	<p>On completion of the one-year performance period, performance is assessed and the percentage of the maximum opportunity earned determined. The Senior Executive will then receive an award equal to this value comprising 40% in cash and 60% in Share Rights.</p> <p>The use of Share Rights ensures Senior Executives are invested in the sustainable long-term performance of the Company, aligns their interests with those of shareholders, and encourages retention of key talent.</p> <p>The Share Rights will vest in three tranches of 10%, 20% and 30% deferred for one, two and three-year periods respectively after the delivery of the cash component, subject to continued employment.</p>

<sup>1</sup> The CEO STI plan and the VRRP are assessed against identical performance conditions. Clauses regarding treatment on cessation of employment are also equivalent.

<b>How are the number of Share Rights calculated?</b>	<p>The number of Share Rights granted is calculated using face value allocation methodology based on the volume weighted average price of fully paid ordinary shares in the Company over the 5 trading day period commencing on the trading day after the ex-dividend date for the Company's shares.</p> <p>Each Share Right entitles the holder to acquire a fully paid ordinary share in the Company for nil consideration at the end of the performance period, subject to their continued employment.</p> <p>The Share Rights do not carry dividends or voting rights prior to vesting.</p>
<b>What happens on cessation of employment?</b>	<p>If a Senior Executive ceases employment for cause or resigns before the end of the performance period or before the cash component of the VRRP is paid, unless the Board determines otherwise, the executive will not be entitled to receive any VRRP award and any unvested Share Rights will automatically lapse.</p> <p>In all other circumstances, unless the Board determines otherwise:</p> <ul style="list-style-type: none"> <li>a pro-rata portion of the Share Rights (calculated by reference to the portion of the performance period that has elapsed up to the date of cessation) will remain on foot and will vest in accordance with the initial vesting schedule; and</li> <li>the remaining portion of the Share Rights will automatically lapse.</li> </ul>
<b>Are there any restrictions on dealing?</b>	A Senior Executive must not sell, transfer, encumber, hedge or otherwise deal with Share Rights. Senior Executives are free to deal with the shares allocated on vesting of the Share Rights, subject to the requirements of the Company's Policy for Dealing in Securities.
<b>What happens in the event of a change in control?</b>	The Board has discretion to determine that vesting of some or all of a Senior Executive's Share Rights should be accelerated. Where only some of the Share Rights are vested, the remainder will immediately lapse.

### iii. FY18 vesting outcomes

The tables below outline FY18 performance against the performance scorecard used for the VRRP and STI plan.

Gateway		Result
All accreditations received	✓	Gateway achieved
No non-compliances exceeding timeframe for improvement	✓	Gateway achieved

Performance measure	Weighting	Target		Result
NPAT <sup>1</sup>	40%	Exceed budget	✓	Target met. Full vesting
RAD cash flow <sup>1</sup>	20%	Exceed budget	✗	Target not met. Nil vesting
All Injury Frequency Rate (AIFR)	10%	10% reduction on FY17 AIFR	✓	Target met. Full vesting
Achievement of strategic objectives <ul style="list-style-type: none"> <li>Land secured</li> <li>Beds under construction</li> <li>Development approvals</li> <li>Mobilisation</li> <li>Progress in the development of the Company's growth strategy</li> </ul>	30%	Various		Partial vesting

<sup>1</sup> NPAT and RAD cash flow budgets were based on projections which excluded the Presbyterian Care acquisition as Regis did not take ownership of the Presbyterian Care business assets until after the commencement of the FY18 year. Accordingly, the performance of Presbyterian Care has not been considered when determining vesting outcomes. The Presbyterian Care business will be included in performance measures for the FY19 year.



# Remuneration report

## FY18 vesting outcomes for the CEO and Senior Executives

	Award	Target award	Amount vested	% of target award vested	% of target award forfeited
Ross Johnston	STI	\$400,000	\$290,000	72.5%	27.5%
David Noonan	VRRP	\$323,364	\$234,439	72.5%	27.5%
Darren Boyd	VRRP	\$422,240	-	0%	100%

## iv. FY16 Long-term incentive plan vesting outcomes

Prior to FY18, the Company awarded Performance Rights under the previous LTI Plan to assist in the motivation, retention and reward of Senior Executives. The FY16 LTI Plan was tested in FY18.

### Percentage of FY16 LTI Plan vested and forfeited for Senior Executives

The FY16 LTI Plan was tested following completion of the performance period on 30 June 2018. The FY16 LTI Plan was subject to two performance conditions being:

- the Company's FY18 EPS performance (60%);
- achievement of Strategic Plan objectives (40%).

A summary of the measures and outcomes are set out in the table below:

Performance measure	Weighting	Target	Award	Result
EPS (cents per share)	60%	<20cps = nil vesting, 20cps = 50% vesting, 23cps = 100% vesting	23.7%	Partial vesting
Achievement of strategic objectives	40%	Criteria as set out below	31.0%	Partial vesting

While the actual EPS performance of 18.95 cents per share based on a normalised NPAT of \$56.9m resulted in a zero outcome, as per the above table, your Board exercised discretion to treat the hurdle as partially achieved. The Board's rationale in doing so was based on the material negative impact of the Federal Government's aged care funding cuts which were imposed after the EPS hurdle was set with a gateway of \$0.20 cents per share. In this regard, the EPS target for the FY18 year was approved by the Board on 20 October 2015, prior to the Government funding cuts which were initially outlined in part in the November 2015 MYEFO announcements with a further cut formally announced in December 2016. The cuts took effect from 1 January 2017.

In normal circumstances we would not apply discretion, however, we felt the magnitude of the cuts had a material impact on the team's ability to meet the EPS hurdle despite their efforts to continue to provide outstanding care to our residents.

Accordingly, given the continued solid performance over the three-year performance period coupled with the need to reward and retain our key people, we believe it is fair and reasonable to apply an element of discretion.

Consequently, those Senior Executives eligible for a LTI under the FY16 grant, will receive 23.7% for the EPS measure. This outcome was determined by adjusting our normalised NPAT to remove the impact of the Federal Government aged care funding cuts, the resulting outcome was then reduced by 50%.

The Strategic Hurdle comprised the following five elements:

- Land secured in accordance with the September 2015 five-year plan
- Beds delivered in accordance with the September 2015 five-year plan
- Development approvals achieved in accordance with the September 2015 five-year plan
- Mobilisation of greenfield facilities delivered in accordance with the September 2015 five-year plan
- Progress in the development of the Company's growth strategy in the period

The total outcome for this LTI grant is 54.7% (being 23.7% EPS and 31% Strategic Plan objectives) with 45.3% of Performance Rights being forfeited. The total incremental amount being awarded by applying this discretion is \$156,842 split amongst David Noonan and the previous KMP Michelle Baker, Phil Mackney, Michael Horwood and Darren Lynch.

The table below outlines the number, value and percentage of Performance Rights that vested under the FY16 LTI Plan.

Senior Executive	Initial Grant (No)	Initial Grant \$	Grant Date Fair Value \$	Vested (No)	Vested \$	% of FY16 Grant Forfeited	Number Forfeited	\$ Forfeited
David Noonan	31,942	165,460	5.18	17,472	90,506	45.3%	14,470	74,954

#### v. Key terms of Executive Service Agreements

All Senior Executives and the CEO are party to a written executive service agreement with Regis Aged Care Pty Ltd, a subsidiary of Regis Healthcare Limited.

*Key terms of Executive service agreement for CEO*

<b>Duration</b>	Ongoing
<b>Periods of notice required to terminate</b>	6 months. The agreement may, however, be terminated by the employer: <ul style="list-style-type: none"> <li>on three months' notice if the CEO fails to address performance concerns notified to him by the Board; or</li> <li>without notice or any payment for cause.</li> </ul>
<b>Termination payments</b>	The employer has discretion to make a payment in lieu of notice. No contracted retirement benefits are in place. In the case of redundancy, the CEO is entitled to receive a severance payment equivalent to 12 months' fixed remuneration (inclusive of any payment in lieu of notice).
<b>Restraint of trade</b>	Maximum of 12 months.

*Key terms of Executive service agreements for Senior Executives*

<b>Duration</b>	Ongoing
<b>Periods of notice required to terminate</b>	3 months. The agreement may, however, be terminated by the employer for cause without notice or any payment.
<b>Termination payments</b>	The employer has discretion to make a payment in lieu of notice. No contracted retirement benefits are in place with any of the Company's Senior Executives.
<b>Restraint of trade</b>	Maximum of 6 months.

# Remuneration report

## D. Remuneration structure – Non-Executive Directors

Fees and payments to NEDs reflect the demands on, and responsibilities of, the NEDs. NEDs' fees and payments are reviewed bi-annually by the Board. The Board reviewed remuneration of NEDs in FY17 and considered that NEDs' fees and payments continue to be appropriate and in line with the market. There were no changes made to NEDs' fees in FY18.

### i. Directors' fees

Under the Constitution, the Board may decide the amount of each Director's remuneration. However, the total amount provided to all NEDs must not exceed, in aggregate in any financial year, the amount fixed by the Company in general meeting. The fees payable to the current Directors did not exceed that amount, being \$1.2 million in aggregate.

The annual Director fees currently agreed to be paid inclusive of superannuation are:

Role	Annual fees
Chairman	\$240,000
Other NEDs	\$110,000
Chair of Audit, Risk and Compliance Committee	\$30,000
Members of Audit, Risk and Compliance Committee	\$20,000
Chair of the Remuneration and Nomination Committee	\$20,000
Members of the Remuneration and Nomination Committee	\$12,500

Directors may be paid for travel and other expenses incurred in attending to the Company's affairs, including attending and returning from meetings of Directors or committees or general meetings. Directors may also be remunerated where they devote special attention to the business or perform services which, in the opinion of the Board, are outside the scope of the ordinary duties of a Director.

### ii. Retirement allowances for Directors

NEDs do not participate in any performance-based share or option incentive plans or other retirement schemes or benefits other than statutory benefits.



## E. Statutory Remuneration Disclosures

### i. KMP remuneration – statutory disclosures

Details of the remuneration of the NEDs, CEO and Senior Executives of the Group are set out in the following tables. The tables include the statutory disclosures required under the *Corporations Act 2001* (Cth) and are in accordance with the Accounting Standards.

			Short Term Benefits			Post Employment	Other Long-Term Benefits		Share-based payments		
Name	Role	Year	Salary & Fees	Non-Monetary Benefits	STI-Cash Bonus¹	Super-annuation	Long Service Leave	Legacy Cash LTI	Performance Rights and Share Rights granted under STI LTI & VRRP plans	Shares	Total
			\$	\$	\$	\$	\$	\$	\$	\$	\$
Non-Executive Directors											
Mark Birrell	Chairman (ceased on 30 June)	FY17	248,858	-	-	23,642	-	-	-	-	272,500
		FY18	248,858	-	-	23,642	-	-	-	-	272,500
Christine Bennett	NED (commenced on 1 March)	FY17	-	-	-	-	-	-	-	-	-
		FY18	35,282	-	-	3,352	-	-	-	-	38,634
Bryan Dorman	NED	FY17	118,722	-	-	11,278	-	-	-	-	130,000
		FY18	118,722	-	-	11,278	-	-	-	-	130,000
Sylvia Falzon	NED	FY17	136,986	-	-	13,014	-	-	-	-	150,000
		FY18	136,986	-	-	13,014	-	-	-	-	150,000
Trevor Gerber	NED (ceased on 1 November)	FY17	139,269	-	-	13,231	-	-	-	-	152,500
		FY18	49,815	-	-	4,732	-	-	-	-	54,547
Graham Hodges	NED (commenced on 25 August)	FY17	-	-	-	-	-	-	-	-	-
		FY18	83,456	-	-	7,928	-	-	-	-	91,384
Matthew Quinn	NED (commenced on 1 March)	FY17	-	-	-	-	-	-	-	-	-
		FY18	37,442	-	-	3,557	-	-	-	-	40,999
Ian Roberts	NED	FY17	111,872	-	-	10,628	-	-	-	-	122,500
		FY18	111,872	-	-	10,628	-	-	-	-	122,500
Sub-Total Non-Executive Directors		FY17	755,707	-	-	71,793	-	-	-	-	827,500
		FY18	822,433	-	-	78,131	-	-	-	-	900,564

# Remuneration report

			Short Term Benefits			Post Employment	Other Long-Term Benefits		Share-based payments		
Name	Role	Year	Salary & Fees	Non-Monetary Benefits	STI/ VRRP -Cash Bonus¹	Super-annuation	Long Service Leave	Legacy Cash LTI	Performance Rights granted under STI LTI & VRRP plans	Shares	Total
			\$	\$	\$	\$	\$	\$	\$	\$	\$
Executive Directors											
Ross Johnston	MD/CEO	FY17	779,583	-	92,512	30,230	15,921	82,952	-	-	1,001,198
		FY18	785,970	-	252,774	24,989	19,737	18,265	-	-	1,101,735
Executives											
Darren Boyd	COO (18 July 17 – 18 March 18)	FY17	-	-	-	-	-	-	-	-	-
		FY18	430,914	-	-	23,237	-	-	-	-	454,151
David Noonan	CFO	FY17	463,470	-	52,523	30,287	2,094	-	39,561	-	587,935
		FY18	483,184	-	93,775	25,000	1,427	-	119,585	-	722,971
Sub-Total Executives		FY17	1,243,053	-	145,035	60,517	18,015	82,952	39,561	-	1,589,133
		FY18	1,700,068	-	346,549	73,226	21,164	18,265	119,585	-	2,278,857
Total Compensation		FY17	1,998,760	-	145,035	132,310	18,015	82,952	39,561	-	2,416,633
		FY18	2,522,501	-	346,549	151,357	21,164	18,265	119,585	-	3,179,421

The total for FY17 of \$2,416,633 in this table is less than the total for FY17 in the FY17 Remuneration Report of \$4,494,146 as it does not include the \$2,077,513 for Michelle Baker, Michael Horwood, Darren Lynch and Philip Mackney reported in last year's report. These individuals were no longer classified as KMP effective 1 July 2017 in light of the appointment of Darren Boyd as Chief Operating Officer.

1. Includes FY16 STI cash awards, FY17 STI cash awards, FY18 STI cash awards in respect of Ross Johnston and the FY18 VRRP cash award for David Noonan.

## ii. Performance Rights held by Senior Executives

Name <sup>1</sup>	Grant Date	Vesting Date	Expiry Date	Balance at Start of the Year No.	Granted During the Year No.	Vested During the Year No.	Balance at End of the Year No.	Fair Value per Right at Grant Date \$	Aggregate Fair Value \$	Maximum Value to be Recognised in Future Years <sup>2</sup> \$
David Noonan	20-Sep-17 <sup>C</sup>	20-Sep-2019	20-Sep-2019	-	4,063	-	4,063	3.01	12,230	4,080
	20-Sep-17 <sup>B</sup>	20-Sep-2018	20-Sep-2018	-	4,062	-	4,062	3.20	12,998	-
	03-Oct-16 <sup>A</sup>	30-Jun-2019	30-Jun-2019	35,830	-	-	35,830	3.81	136,512	45,546
	12-Sep-16 <sup>B</sup>	12-Sep-2017	12-Sep-2017	7,122	-	7,122	-	3.79	-	-
	12-Sep-16 <sup>C</sup>	12-Sep-2018	12-Sep-2018	7,122	-	-	7,122	3.56	25,354	-
	01-Dec-15 <sup>A</sup>	30-Jun-2018	30-Jun-2018	31,942	-	17,472	-	5.18	-	-
				<b>82,016</b>	<b>8,125</b>	<b>24,594</b>	<b>51,077</b>	<b>-</b>	<b>187,094</b>	<b>49,626</b>
<b>Grand Total</b>				<b>82,016</b>	<b>8,125</b>	<b>24,594</b>	<b>51,077</b>	<b>-</b>	<b>187,094</b>	<b>49,626</b>

A LTI Grant

B STI Grant which is subject to one year deferral

C STI Grant which is subject to two year deferral

Each Performance Right that vests results in one ordinary share in the Company. Each Performance Right vests when it has been tested and satisfied the relevant performance conditions. Nil consideration is payable on exercise/vesting.

1. Neither Ross Johnston nor Darren Boyd hold Performance Rights. The performance criteria for each grant is set out in the Company's previous Remuneration Reports.

2. No grants will vest if the performance conditions are not satisfied, hence, the minimum value of grants yet to vest is nil. The maximum value of grants yet to vest has been estimated based on the fair value per grant at the maximum achievement of the vesting scale less amounts already recognised as an expense.

## iii. Movements in Performance Rights held by Senior Executives

The following table sets out the movement during the reporting period, by number and value, of Performance Rights held by each Senior Executive (including their related parties).

Name	Held at 1 July 2017 No.	Granted No.	Granted <sup>1</sup> \$	Vested No.	Vested <sup>2</sup> \$	Lapsed No.	Lapsed \$	Held at 30 June 2018 No.
David Noonan	82,016	8,125	25,228	24,594	117,497	14,470	74,955	51,077
Darren Boyd	-	-	-	-	-	-	-	-

1 The value of Performance Rights granted in the year is the number of Performance Rights granted in the year multiplied by the fair value of each right on the grant date as per accounting standards.

2 The value of vested Performance Rights is calculated at the time of vesting.

# Remuneration report

## iv. ESAS shares

The following table sets out details of the ESAS shares held by the CEO under the ESAS Plan, which were previously disclosed in the Company's prospectus. No grants have been made under this plan since the Company listed on the ASX.

Name	Plan	Type of Instrument	Release Date	Number of Shares to Release No.	Released During the Year No.
Ross Johnston	ESAS Plan	Restricted Shares	30 June 2018	870,000	870,000
			30 June 2019	290,000	-

Shares that have been released are no longer subject to restriction.

## v. KMP shareholdings

The following table summarises the movements in the shareholdings of KMP (including their related entities) for the reporting period.

	Number of shares						
	Held at 1 July 2017 <sup>1</sup>	Received on vesting of LTI	Received on vesting of STI	Received as remuneration	Other net change	Held at 30 June 2018	Shares held nominally at 30 June 2018 <sup>3</sup>
<b>Non-Executive Directors</b>							
Christine Bennett	N/A	-	-	-	-	-	-
Mark Birrell	41,096	-	-	-	-	41,096	-
Bryan Dorman	81,910,479	-	-	-	-	81,910,479	-
Sylvia Falzon	27,397	-	-	-	-	27,397	-
Trevor Gerber <sup>2</sup>	41,096	-	-	-	-	N/A	-
Graham Hodges	N/A	-	-	-	-	-	-
Matthew Quinn	N/A	-	-	-	8,000	8,000	-
Ian Roberts	81,910,479	-	-	-	-	81,910,479	16,699
<b>CEO and Senior Executives</b>							
Ross Johnston	3,388,537	-	-	-	-	3,388,537	32,876
Darren Boyd	N/A	-	-	-	-	-	-
David Noonan	9,500	-	7,122	-	-	16,622	3,300

1. Comparative amounts are revised, if required, based on latest information and to conform with current year presentation.
2. Trevor Gerber retired from the company on 1 November 2017 and his shareholdings are not included in the balance as at 30 June 2018.
3. Shares held 'nominally' means shares held indirectly or by KMP's close family members or entities over which the KMP or family member has control.

## vi. Transactions with the Company

No Director or other KMP (including their related parties) has entered into a contract with the Company or a subsidiary during the reporting period other than as disclosed in this Remuneration Report.

## vii. Loans with the Company

No Director or other KMP (including their related parties) has entered into a loan made, guaranteed or secured, directly or indirectly, by the Company during the reporting period.

## End of Audited Remuneration Report

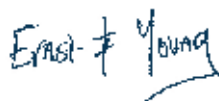


## Auditor's Independence Declaration to the Directors of Regis Healthcare Limited

As lead auditor for the audit of Regis Healthcare Limited for the financial year ended 30 June 2018, I declare to the best of my knowledge and belief, there have been:

- (a) no contraventions of the auditor independence requirements of the *Corporations Act 2001* in relation to the audit; and
- (b) no contraventions of any applicable code of professional conduct in relation to the audit.

This declaration is in respect of Regis Healthcare Limited and the entities it controlled during the financial year.

The logo for Ernst & Young, featuring the company name in a stylized, handwritten font.

Ernst & Young

A handwritten signature in blue ink, appearing to read 'Glenn Carmody'.

Glenn Carmody  
Partner

31 August 2018

# Statements

## Consolidated Statement of Profit or Loss and Other Comprehensive Income for the year ended 30 June 2018

	Notes	2018 \$'000	2017 \$'000
Revenue	2.1	594,397	565,483
Other income	2.1	1,077	-
Other expenses	2.1	(3,913)	(347)
Staff expenses		(397,431)	(357,896)
Resident care expenses		(34,905)	(40,365)
Administrative expenses		(27,636)	(26,057)
Occupancy expenses		(18,010)	(16,586)
Depreciation		(27,582)	(29,505)
<b>Profit before income tax and finance costs</b>		<b>85,997</b>	<b>94,727</b>
Finance costs	2.2	(9,225)	(7,009)
<b>Profit before income tax</b>		<b>76,772</b>	<b>87,718</b>
Income tax expense	2.3	(22,903)	(26,617)
<b>Profit for the year</b>		<b>53,869</b>	<b>61,101</b>
<b>Other comprehensive income</b>			
Items that may be reclassified subsequently to profit or loss			
Net (loss)/gain on cash flow hedges, net of tax	5.1	(23)	336
<b>Other comprehensive income, net of tax</b>		(23)	336
<b>Total comprehensive income for the year</b>		<b>53,846</b>	<b>61,437</b>
Total comprehensive income attributable to:			
Owners of the parent		53,846	61,437
<b>Earnings per share</b>		<b>Cents</b>	<b>Cents</b>
Earnings per share for the period attributable to ordinary equity holders of the Parent			
Basic	2.5	17.93	20.34
Diluted	2.5	17.91	20.32

This statement should be read in conjunction with the notes to the financial statements.

## Consolidated Statement of Financial Position as at 30 June 2018

	Notes	2018 \$'000	2017 \$'000
<b>ASSETS</b>			
<b>Current Assets</b>			
Cash and cash equivalents	4.1	7,770	21,476
Trade and other receivable	4.2	6,879	7,202
Inventories		937	802
Other current assets	4.4	3,732	6,602
Other financial assets	5.1	147	180
Income tax receivables		4,646	-
<b>Total Current Assets</b>		<b>24,111</b>	<b>36,262</b>
<b>Non-Current Assets</b>			
Property, plant and equipment	3.1	1,127,102	927,315
Investment property	3.4	129,049	115,034
Intangible assets	3.3	478,417	446,132
<b>Total Non-Current Assets</b>		<b>1,734,568</b>	<b>1,488,481</b>
<b>TOTAL ASSETS</b>		<b>1,758,679</b>	<b>1,524,743</b>
<b>LIABILITIES</b>			
<b>Current Liabilities</b>			
Trade and other payables	4.3	59,796	63,128
Provisions	4.5	53,923	45,956
Income tax payable	2.3	-	2,895
Other financial liabilities	5.1	989,238	916,699
<b>Total Current Liabilities</b>		<b>1,102,957</b>	<b>1,028,678</b>
<b>Non-Current Liabilities</b>			
Interest-bearing loans and borrowings	5.2	411,589	255,000
Provisions	4.5	4,652	5,359
Deferred tax liabilities	2.3	59,111	51,769
<b>Total Non-Current Liabilities</b>		<b>475,352</b>	<b>312,128</b>
<b>TOTAL LIABILITIES</b>		<b>1,578,309</b>	<b>1,340,806</b>
<b>NET ASSETS</b>		<b>180,370</b>	<b>183,937</b>
<b>EQUITY</b>			
Issued Capital	5.7.1	272,822	272,221
Retained earnings		4,439	8,616
Reserves	5.7.2	(96,891)	(96,900)
<b>TOTAL EQUITY</b>		<b>180,370</b>	<b>183,937</b>

This statement should be read in conjunction with the notes to the financial statements.

# Statements

## Consolidated statement of Changes in Equity for the year ended 30 June 2018

	Issued Capital	Retained Earnings	Cash Flow Hedge Reserve	Remuneration Reserve	Acquisition Reserve	Total Equity
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
<b>At 1 July 2016</b>	272,171	(3,708)	(210)	4,185	(101,497)	170,941
Profit for the year	-	61,101	-	-	-	61,101
Other comprehensive income	-	-	336	-	-	336
<b>Total comprehensive income for the year</b>	-	<b>61,101</b>	<b>336</b>	-	-	<b>61,437</b>
Dividends paid or provided for	-	(48,777)	-	-	-	(48,777)
Equity settled share based payment expense	-	-	-	336	-	336
Transfers from remuneration reserve	50	-	-	(50)	-	-
<b>At 30 June 2017</b>	<b>272,221</b>	<b>8,616</b>	<b>126</b>	<b>4,471</b>	<b>(101,497)</b>	<b>183,937</b>
<b>At 1 July 2017</b>	272,221	8,616	126	4,471	(101,497)	183,937
Profit for the year	-	53,869	-	-	-	53,869
Other comprehensive income	-	-	(23)	-	-	(23)
<b>Total comprehensive income for the year</b>	-	<b>53,869</b>	<b>(23)</b>	-	-	<b>53,846</b>
Dividends paid or provided for	-	(58,046)	-	-	-	(58,046)
Equity settled share based payment expense	-	-	-	633	-	633
Transfers from remuneration reserve	601	-	-	(601)	-	-
<b>At 30 June 2018</b>	<b>272,822</b>	<b>4,439</b>	<b>103</b>	<b>4,503</b>	<b>(101,497)</b>	<b>180,370</b>

*This statement should be read in conjunction with the notes to the financial statements.*



## Consolidated Statement of Cash Flows for the year ended 30 June 2018

	Notes	2018 \$'000	2017 \$'000
<b>Cash flows from operating activities</b>			
Receipts from residents and Government subsidies		587,976	555,974
Payments to suppliers and employees		(476,134)	(437,946)
Interest received		407	582
Finance costs		(15,385)	(10,739)
RAD, accommodation bond and ILU/ILA entry contribution inflows		343,237	305,316
RAD, accommodation bond and ILU/ILA entry contribution outflows		(280,590)	(234,773)
Income tax paid		(25,673)	(27,362)
<b>Net cash flows from operating activities</b>	4.1	<b>133,838</b>	<b>151,052</b>
<b>Cash flows from investing activities</b>			
Purchase of property, plant and equipment		(217,164)	(151,049)
Purchase of businesses, net of cash acquired		(28,506)	-
<b>Net cash flows used in investing activities</b>		<b>(245,670)</b>	<b>(151,049)</b>
<b>Cash flows from financing activities</b>			
Proceeds from bank borrowings		156,172	45,000
Dividend paid on ordinary shares		(58,046)	(48,777)
<b>Net cash flows used in financing activities</b>		<b>98,126</b>	<b>(3,777)</b>
<b>Net (decrease) in cash and cash equivalents</b>		<b>(13,706)</b>	<b>(3,774)</b>
<b>Cash and cash equivalents at the beginning of the year</b>		<b>21,476</b>	<b>25,250</b>
<b>Cash and cash equivalents at the end of the year</b>	4.1	<b>7,770</b>	<b>21,476</b>

*This statement should be read in conjunction with the notes to the financial statements.*

# Section 1

## About this report

### 1.1 – Corporate Information

The consolidated financial statements of Regis Healthcare Limited and its subsidiaries (collectively, the Group) for the year ended 30 June 2018 were authorised for issue in accordance with a resolution of the directors on 31st August 2018.

Regis Healthcare Limited (the “Company”) is a for profit company limited by shares incorporated in Australia whose shares are publicly traded on the Australian Securities Exchange.

The Group’s principal activity during the year was the provision of residential aged care services. Further information on the nature of the operations and principal activities of the Group is provided in the directors’ report. Information on the Group’s structure is provided in section 6.1 and information on other related party relationships is provided in section 6.2.

### 1.2 – Basis of Preparation

The financial report is a general purpose financial report, which has been prepared in accordance with the requirements of the *Corporations Act 2001*, Australian Accounting Standards and other authoritative pronouncements of the Australian Accounting Standards Board.

The financial report has been prepared on an historical cost basis, except investment property, independent living unit and apartment entry contributions and derivative financial instruments, which have been measured at fair value. The financial report is presented in Australian dollars and all values are rounded to the nearest thousand dollars (\$000) unless otherwise stated.

### 1.3 – Basis of consolidation

This financial report includes the consolidated financial statements and notes for the consolidated entity consisting of Paragon Group Investments Pty Ltd, as the accounting parent under the reverse acquisition in July 2007, and its deemed subsidiaries and the separate financial statements and notes.

The amount of the issued and paid up equity in these consolidated financial statements is the issued equity of the legal subsidiary, Paragon Group Investments Proprietary Ltd, immediately before the reverse acquisition plus subsequent issues and buy-backs of shares by the legal parent, Regis Healthcare Limited. However, the equity structure (i.e. the number and type of equity instruments issued) reflects the equity structure of the legal parent.

Control is achieved when the Group is exposed, or has rights, to variable returns from its involvement with the investee and has the ability to affect those returns through its power over the investee. A list of all significant subsidiaries at 30 June 2018 is contained in Section 6.1.

The financial statements of the subsidiaries are prepared using consistent accounting policies and for the same reporting period as the parent company. All intercompany balances and transactions, including unrealised profits arising from intra-group transactions, have been eliminated in full. Unrealised losses are eliminated unless costs cannot be recovered.

### 1.4 – Compliance with International Financial Reporting Standards (IFRS)

The financial report also complies with International Financial Reporting Standards (IFRS) as issued by the International Accounting Standards Board.

## 1.5 – Going concern

The financial report has been prepared on a going concern basis. The Company is in a net current asset deficiency position. This deficiency principally arises because refundable accommodation deposits (RADs), accommodation bonds and independent living unit and independent living apartment (ILU/ILA) entry contributions are recorded as a current liability as required under accounting standards. However, in practice bonds/RADS that are repaid are generally replaced by RADs from incoming residents in a short timeframe. The Group has positive operating cash flow and has access to undrawn credit facilities.

## 1.6 – Significant Accounting Estimates, Judgements and Assumptions

The preparation of the Group's consolidated financial statements requires management to make judgements, estimates and assumptions.

Material adjustments to future financial results or financial position may be required where the actual results and outcomes differ from the estimates and assumptions made.

Information about significant areas of estimation uncertainty and critical assumptions are described in the following notes:

- Section 2.3 – Income tax: availability of future taxable profit to support deferred tax assets
- Section 3.1 – Property plant & equipment: useful life assessment and key assumptions underlying recoverable amount of land & buildings
- Section 3.2 – Business combinations: key assumptions underlying the assessment of fair value
- Section 3.3 – Intangible assets: key assumptions underlying recoverable amounts
- Section 3.4 – Investment property: key assumptions underlying the assessment of fair value
- Section 5.9 – Share based payments: determination of valuation model and assumptions about achievement of performance hurdles

## 1.7 – Measurement of fair values

A number of the Group's accounting policies and disclosures require the measurement of fair values, for both financial and non-financial assets and liabilities. When measuring the fair value of an asset or liability, the Group uses observable market data as far as possible. Significant unobservable inputs and valuation adjustments are reviewed regularly. The level of involvement of external valuers in the valuation of significant assets and liabilities is decided upon annually as required.

## Section 2

# Current performance

## 2.1 – Revenue and other expenses

	Notes	2018 \$'000	2017 \$'000
<b>Revenue</b>			
Government funding		416,330	396,758
Resident fees		168,809	158,061
Interest		407	582
Other operating revenue	(i)	8,851	10,082
<b>Total revenue</b>		<b>594,397</b>	<b>565,483</b>
<b>Other income</b>			
Change in fair value	3.4	1,077	-
<b>Total other income</b>		<b>1,077</b>	<b>-</b>
<b>Other expenses</b>			
Acquisition-related expenses	3.2	(3,913)	(347)
<b>Total other expenses</b>		<b>(3,913)</b>	<b>(347)</b>

(i) Other operating revenue includes deferred management fees, rental income, bond retention income and other sundry income.

Revenue is recognised to the extent that it is probable that the economic benefits will flow to the Group and the revenue can be reliably measured. Revenue is measured at the fair value of the consideration received or receivable, taking into account contractually defined terms of payment and excluding taxes or duty. The specific recognition criteria described below must also be met before revenue is recognised.

### Entity wide disclosure

Revenue from one source, being the Government, constitutes or provides greater than 10% of total revenues received.

### Aged care facility revenue

Revenue from the rendering of a service or supply of a good is recognised upon the delivery of the related service or good to the resident. The Group is entitled to charge retention fees to Residents in respect of pre 1 July 2014 accommodation bonds held. These fees are regulated by the Department of Social Services (Department) and accrued by the Group during the resident's period of occupancy.

### Interest income

Interest income is recorded using the effective interest rate method.



## 2.2 – Finance costs

	Notes	2018 \$'000	2017 \$'000
<b>Finance costs</b>			
Interest expense: Bank loans and overdrafts		11,024	6,158
Interest on refundable RADs		3,990	3,483
Other		1,022	1,106
Total finance costs		16,036	10,747
Less: borrowing costs capitalised	(i)	(6,811)	(3,738)
<b>Total finance costs expensed</b>		<b>9,225</b>	<b>7,009</b>

- (i) Borrowing costs directly attributable to the acquisition, construction or production of a qualifying asset (i.e. an asset that necessarily takes a substantial period of time to get ready for its intended use or sale) are capitalised as part of the cost of that asset. All other borrowing costs are expensed in the period they occur. Borrowing costs consist of interest and other costs that an entity incurs in connection with the borrowing of funds.

## 2.3 – Income Tax

### Major components of income tax (benefit) / expense

	Notes	2018 \$'000	2017 \$'000
<i>Current income tax:</i>			
Current income tax charge		18,137	22,635
Adjustments in respect of current income tax of previous years		3	32
<i>Deferred tax:</i>			
Relating to origination and reversal of temporary differences		4,763	3,950
<b>Income tax expense reported in profit or loss</b>		<b>22,903</b>	<b>26,617</b>
<i>Deferred tax related to items recognised in other comprehensive income during the year:</i>			
Net gain/(loss) on revaluation of cash flow hedges		(10)	144
<b>Deferred tax charged on other comprehensive income</b>		<b>(10)</b>	<b>144</b>
<i>Reconciliation of tax expense and the accounting profit multiplied by Australia's domestic company tax rate is as follows:</i>			
Accounting profit before income tax		76,772	87,718
At the statutory income tax rate of 30% (2017: 30%)		23,032	26,315
Adjustments in respect of current income tax of previous years		3	32
Non-deductible acquisition costs		339	104
Relating to origination and reversal of temporary differences		(453)	-
Other non-assessable income/non-deductible expenses		(18)	166
<b>Income tax expense reported in profit or loss</b>		<b>22,903</b>	<b>26,617</b>

## Section 2

### 2.3 – Income Tax (continued)

#### Major components of deferred tax

	Statement of Financial position		Statement of Profit or Loss	
	2018 \$'000	2017 \$'000	2018 \$'000	2017 \$'000
<i>Deferred tax liabilities</i>				
Property, plant and equipment	(11,190)	(5,680)	5,510	1,837
Investment property	(1,965)	(1,416)	549	751
Independent living unit and apartment entry contributions	(3,857)	(3,514)	343	443
Interest rate swaps	(44)	(54)	(10)	54
Intangible assets	(62,937)	(60,785)	2,152	(258)
<i>Deferred tax assets</i>				
Employee benefits	17,858	15,324	(2,534)	(946)
Deferred revenue	1,355	1,298	(57)	(194)
Equity raising costs deducted from equity	1,363	2,725	1,362	1,277
Interest rate swaps	-	-	-	90
Other	306	333	27	859
<b>Net deferred tax liabilities</b>	<b>(59,111)</b>	<b>(51,769)</b>		
<i>Adjusted for items not impacting profit or loss</i>				
Net gain/(loss) on revaluation of cash flow hedges			10	(144)
Intangible assets			-	258
Acquisition of businesses			(2,584)	-
Other			(5)	(77)
<b>Deferred income tax charge</b>			<b>4,763</b>	<b>3,950</b>

#### Current income tax

Current income tax assets and liabilities are measured at the amount expected to be recovered from or paid to the taxation authorities. The tax rates and tax laws used to compute the amount are those that are enacted or substantively enacted, at the reporting date. Current income tax relating to items recognised in other comprehensive income or directly in equity is also recognised in other comprehensive income or directly in equity and not in profit or loss. Management periodically evaluates positions taken in the tax returns with respect to situations in which applicable tax regulations are subject to interpretation and establishes provisions where appropriate.

During the year, the Group was selected as part of the ATO's corporate tax compliance review program (the Top 1000 Streamlined Assurance Review). The review, which covered financial years 2014 to 2017, was successfully completed in July 2018. The ATO obtained assurance that the Group paid the right amount of Australian income tax for the period under review rating the overall level of assurance obtained as High.

## 2.3 – Income Tax (continued)

### Deferred tax

Deferred tax liabilities are recognised for taxable temporary differences. Deferred tax assets are recognised for deductible temporary differences, carried forward unused tax assets and unused tax losses only if it is probable that taxable profit will be available to utilise them.

Deferred tax is not recognised for temporary differences relating to:

- the initial recognition of goodwill;
- the initial recognition of assets and liabilities in a transaction that is not a business combination and that affects neither accounting nor taxable profit or loss; and
- investments in subsidiaries, associates and jointly controlled entities where the Group is able to control the timing of the reversal of the temporary differences and it is probable that they will not reverse in the foreseeable future.

The carrying amount of deferred tax assets is reviewed at each reporting date and reduced to the extent that it is no longer probable that sufficient taxable profit will be available to allow all or part of the deferred income tax asset to be utilised.

Deferred tax is measured at the tax rates and laws that are enacted or substantively enacted at the reporting date and are expected to apply to the year when the asset is realised or the liability is settled.

Deferred tax relating to items recognised in other comprehensive income or directly in equity is also recognised in other comprehensive income or directly in equity.

Deferred tax assets and liabilities are offset if a legally enforceable right exists to set off current tax assets against current tax liabilities and the deferred taxes relate to the same taxable entity and authority.

### Tax consolidation

Effective 3 July 2007, for the purpose of income taxation, Regis Healthcare Limited and its 100% owned subsidiaries formed a tax consolidated group. The entities in the tax group have entered into a tax sharing agreement to limit the joint and several tax liability of 100% owned subsidiaries in the event of a default by the head entity, Regis Healthcare Limited. The tax consolidated group has applied the "Separate Taxpayer within Group" approach in determining the appropriate amount of current taxes and deferred taxes to allocate to members of the tax consolidated group.

Entities within the tax consolidated group have entered into a tax funding arrangement with the head entity.

Under the terms of the tax funding arrangement, Regis Healthcare Limited and each of the entities in the tax consolidated group have agreed to pay a tax equivalent payment to, or from, the head entity, based on the current tax liability or current tax asset of the entity. Such amounts are reflected in amounts receivable from, or payable to, other entities in the tax consolidated group.

## Section 2

### 2.4 – Segment Information

The Group's principal activity during the year was the provision of residential aged care services.

Executive management monitors the operating results of the following geographical locations separately for the purpose of making decisions about resource allocation and segment performance:

- Queensland / Northern Territory
- New South Wales
- Victoria / South Australia / Tasmania
- Western Australia

These operating segments have been aggregated into one reportable segment, which includes all activities and operating results of the Group, as they each have similar economic characteristics and similar expected growth rates.

Executive management primarily uses a measure of normalised earnings before interest, tax, depreciation and amortisation (EBITDA) to assess the Group's performance. Normalised EBITDA excludes the effect of significant items of income and expenditure that may have an impact on quality of earnings.

#### Reconciliation of normalised EBITDA to profit before tax

	2018 \$'000	2017 \$'000
<b>Normalised EBITDA</b>	<b>117,085</b>	<b>123,997</b>
Depreciation	(27,582)	(29,505)
Other expenses	(3,913)	(347)
Finance income	407	582
Finance costs	(9,225)	(7,009)
<b>Profit before income tax</b>	<b>76,772</b>	<b>87,718</b>

### 2.5 – Earnings per Share

Basic earnings per share is calculated by dividing the profit for the year attributable to ordinary equity holders of the Parent by the weighted average number of ordinary shares outstanding during the year. The diluted earnings per share calculation reflects the dilutive effect of employee Performance Rights.

	2018 \$'000	2017 \$'000
Profit attributable to ordinary equity holders of the Parent	53,869	61,101

	2018 THOUSANDS	2017 THOUSANDS
Weighted average number of ordinary shares used in the calculation of:		
Basic earnings per share	300,491	300,356
Adjustment for effect of share based payment arrangements	228	389
<b>Diluted earnings per share</b>	<b>300,719</b>	<b>300,745</b>

	2018 cps	2017 cps
Basic earnings per share	17.93	20.34
Diluted earnings per share	17.91	20.32



## 2.6 – Parent Entity Information

The following information has been extracted from the books and records of the Parent and has been prepared in accordance with the accounting standards.

	2018 \$'000	2017 \$'000
Information relating to Regis Healthcare Limited		
<b>ASSETS</b>		
Current Assets	4,767	121
Non-current assets	518,459	524,324
<b>TOTAL ASSETS</b>	<b>523,226</b>	<b>524,445</b>
<b>LIABILITIES</b>		
Current Liabilities	1,973	5,077
Non-current liabilities	41	41
<b>TOTAL LIABILITIES</b>	<b>2,014</b>	<b>5,118</b>
<b>EQUITY</b>		
Issued Capital	477,653	477,054
Reserves	4,503	4,471
Retained Earnings	39,056	37,802
<b>TOTAL EQUITY</b>	<b>521,212</b>	<b>519,327</b>
Profit of the Parent entity	58,962	81,751
Total comprehensive income of the Parent entity	58,962	81,751

### Contractual Commitments

Details of contractual commitments are set out in Section 5.5.

### Guarantees

Details of bank guarantees are set out in Section 5.6.

### Contingent Liabilities

Details of contingent liabilities are set out in Section 5.6.

## Section 3

# Assets and growth

## 3.1 – Property, Plant and Equipment

	Notes	Land & Buildings \$'000	Plant & Machinery \$'000	Motor Vehicles \$'000	Fixtures & Fittings \$'000	Leasehold Improvements \$'000	Work In Progress \$'000	Total \$'000
Cost at 30 June 2018		861,264	235,726	1,046	64,417	38	183,592	1,346,083
Accumulated depreciation and impairment		(97,303)	(99,560)	(781)	(21,320)	(17)	-	(218,981)
<b>Carrying amount at 30 June 2018</b>		<b>763,961</b>	<b>136,166</b>	<b>265</b>	<b>43,097</b>	<b>21</b>	<b>183,592</b>	<b>1,127,102</b>
<b>Reconciliation of carrying amounts</b>								
Carrying amount at 1 July 2017		612,071	101,557	307	33,737	20	179,623	927,315
Additions		-	16,317	-	4,202	-	186,963	207,482
Transfers from work in progress		142,096	30,490	-	7,566	2	(180,154)	-
Transfers to investment property	3.4	-	-	-	-	-	(2,840)	(2,840)
Disposals		-	-	(26)	-	-	-	(26)
Acquisition of businesses	3.2	21,302	1,094	41	316	-	-	22,753
Depreciation expense		(11,508)	(13,292)	(57)	(2,724)	(1)	-	(27,582)
<b>Carrying amount at 30 June 2018</b>		<b>763,961</b>	<b>136,166</b>	<b>265</b>	<b>43,097</b>	<b>21</b>	<b>183,592</b>	<b>1,127,102</b>
Cost at 30 June 2017		697,866	187,825	1,031	52,333	36	179,623	1,118,714
Accumulated depreciation and impairment		(85,795)	(86,268)	(724)	(18,596)	(16)	-	(191,399)
<b>Carrying amount at 30 June 2017</b>		<b>612,071</b>	<b>101,557</b>	<b>307</b>	<b>33,737</b>	<b>20</b>	<b>179,623</b>	<b>927,315</b>
<b>Reconciliation of carrying amounts</b>								
Carrying amount at 1 July 2016		568,526	80,015	364	29,724	23	120,713	799,365
Additions		1,609	18,816	2	3,029	-	135,062	158,518
Transfers from work in progress		54,806	17,527	-	3,819	-	(76,152)	-
Disposals		(699)	(291)	(4)	(69)	-	-	(1,063)
Acquisition of businesses		-	-	-	-	-	-	-
Depreciation expense		(12,171)	(14,510)	(55)	(2,766)	(3)	-	(29,505)
<b>Carrying amount at 30 June 2017</b>		<b>612,071</b>	<b>101,557</b>	<b>307</b>	<b>33,737</b>	<b>20</b>	<b>179,623</b>	<b>927,315</b>

### 3.1 – Property, Plant and Equipment (continued)

Property plant and equipment are stated at historical cost less accumulated depreciation and any impairment in value.

During mobilisation of newly developed aged care facilities, buildings are depreciated under a usage method based on occupancy and, thereafter, on a straight-line basis over their estimated useful life of 55 years.

Plant and equipment is depreciated on a straight-line basis over their estimated useful life of between three and 30 years.

The residual values, useful lives and methods of depreciation of property, plant and equipment are reviewed at each financial year end and adjusted prospectively, if appropriate.

An item of property, plant and equipment is derecognised upon disposal or when no future economic benefits are expected to arise from the continued use of the asset.

Any gain or loss arising on derecognition of the asset (calculated as the difference between the net disposal proceeds and the carrying amount of the item) is included in the profit or loss when the item is derecognised.

Impairment testing for property, plant and equipment occurs if an impairment trigger is identified. No impairment triggers have been identified in the current year.

### 3.2 – Business Combinations

Business combinations are accounted for using the acquisition method. The cost of an acquisition is measured as the aggregate of the consideration transferred, measured at acquisition date fair value. Acquisition costs incurred are expensed and included in other expenses.

When the Group acquires a business, it assesses the financial assets acquired and financial liabilities assumed for appropriate classification and designation in accordance with the contractual terms, economic circumstances and pertinent conditions as at the acquisition date.

Goodwill is initially measured at cost, being the excess of the aggregate of the consideration transferred over the net identifiable assets acquired and liabilities assumed. If this consideration is lower than the fair value of the net assets of the business acquired, the Group reassesses whether it has correctly identified all of the assets acquired and all of the liabilities assumed. If the assessment still results in an excess of the fair value of net assets acquired over the aggregate consideration, then the gain is recognised in profit or loss.

Following initial recognition, goodwill is measured at cost less any accumulated impairment losses. For the purpose of impairment testing, goodwill acquired in a business combination is allocated to the Group's cash generating units that are expected to benefit from the combination. Refer Note 3.3 for an explanation of how goodwill is tested for impairment.

#### Acquisition of Presbyterian Care Tasmania

On 1 August 2017, the Group acquired three aged care facilities located in Hobart and Launceston, comprising 287 aged care places. The acquisition also included a small retirement village and some home care packages. The group has acquired the business in line with its growth strategy.

The fair value of the identifiable assets acquired and liabilities assumed as at the date of acquisition are set out in the following table:

## Section 3

### 3.2 – Business Combinations (continued)

	\$'000
<b>Fair Value of Identifiable Net Assets</b>	
Cash and cash equivalents	8
Property, plant & equipment	22,753
Operational places	7,175
Investment Property	782
Deferred tax assets	-
<b>Total Assets</b>	<b>30,718</b>
Refundable accommodation deposits (RADs)	18,348
Independent living unit and apartment (ILU/ILA) entry contributions	370
Trade and other payables	734
Provisions	1,988
Deferred tax liabilities	2,584
<b>Total Liabilities</b>	<b>24,024</b>
Fair value of identifiable net assets	6,694
Goodwill arising on acquisition	25,110
<b>Purchase consideration transferred</b>	<b>31,804</b>
Cost of the combination:	
Cash paid	31,804
<b>Total cost of the combination</b>	<b>31,804</b>
Direct acquisition costs (included in administration expenses)	4,260

The cash consideration was \$31,804,000. Acquisition-related costs of \$4,260,000 incurred as part of this transaction included Government charges, professional fees and legal expenses.

The goodwill recognised on this acquisition is primarily attributed to the expected synergies and other benefits from combining the assets and activities with those of the Group.

Due to the acquisition taking place on 1 August 2017, the accounting for the business combination is final, based on information available at reporting date.

### 3.3 – Intangible Assets

	Operational Places \$'000	Goodwill \$'000	Total \$'000
Cost at 30 June 2018	224,087	262,173	486,260
Accumulated impairment	(6,174)	(1,669)	(7,843)
<b>Carrying amount at 30 June 2018</b>	<b>217,913</b>	<b>260,504</b>	<b>478,417</b>
<b>Reconciliation of carrying amounts</b>			
Balance at 1 July 2017	210,738	235,394	446,132
Additions	7,175	25,110	32,285
<b>Balance at 30 June 2018</b>	<b>217,913</b>	<b>260,504</b>	<b>478,417</b>
Cost at 30 June 2017	216,912	237,063	453,975
Accumulated impairment	(6,174)	(1,669)	(7,843)
<b>Carrying amount at 30 June 2017</b>	<b>210,738</b>	<b>235,394</b>	<b>446,132</b>
<b>Reconciliation of carrying amounts</b>			
Balance at 1 July 2016 (Adjusted)	205,225	237,113	442,338
Additions / (Disposals)	5,513	(1,719)	3,794
<b>Balance at 30 June 2017</b>	<b>210,738</b>	<b>235,394</b>	<b>446,132</b>

#### Operational places

Operational places for aged care facilities are initially measured at historical cost or if acquired in a business combination, at fair value as at the date of acquisition. Following initial recognition, the licences are not amortised but are measured at cost less any accumulated impairment losses.

Operational places are assessed as having an indefinite useful life as they are issued for an unlimited period and therefore are not amortised. The assessment of indefinite life is reviewed annually to determine whether the indefinite life continues to be supportable.

#### Goodwill

Goodwill represents the excess of the cost of acquisition over the fair value of the identifiable net assets acquired. Following initial recognition, goodwill is not amortised but is measured at cost less any accumulated impairment losses.

#### Impairment testing of operational places and goodwill

Goodwill and intangible assets that have an indefinite useful life are not subject to amortisation and are tested annually for impairment or more frequently if events or changes in circumstances indicate that they may be impaired. An impairment loss is recognised for the amount by which an asset's carrying amount exceeds its recoverable amount. Recoverable amount is the greater of fair value less costs of disposal and value in use.

For the purposes of assessing impairment, assets are grouped at the lowest levels for which operational places and goodwill are monitored for internal management purposes and allocated to cash-generating units (CGUs). The allocation is made to those CGUs or groups of CGUs that are expected to benefit from the acquisition from which operational places or goodwill arose. For impairment testing purposes, intangible assets are allocated to CGUs that are consistent with the Group's operating segments.

Impairment losses of continuing operations are recognised in profit or loss.



## Section 3

### 3.3 – Intangible Assets (continued)

#### Key assumptions used in value in use calculations

The carrying value of goodwill and operational places allocated to each CGU at 30 June 2018 was as follows:

Cash Generating Unit	Operational Places \$'000	Goodwill \$'000	Total \$'000
Queensland / Northern Territory	87,518	121,273	208,791
New South Wales	30,508	17,542	48,050
Victoria / South Australia / Tasmania	78,647	101,123	179,770
Western Australia	21,240	20,566	41,806
<b>Total</b>	<b>217,913</b>	<b>260,504</b>	<b>478,417</b>

The recoverable amount of each CGU as at 30 June 2018 has been determined on a value in use calculation using discounted cash flow projections from financial forecasts approved by senior management covering a five-year period, after which a terminal value is applied, based on management's view of the longer-term growth profile of the business.

The calculation of value in use for each CGU is most sensitive to the following assumptions:

- **Growth rate** - Growth in EBITDA within the five-year forecast period reflects management's growth strategy and assumptions behind the strategy for each CGU. Long-term growth rates used were 2% to 3% (2017: 0% to 2%).
- **Discount rate** - The pre-tax discount rate applied to cash flow projections is 11.1% to 13.0% (2017: 12.9% to 15.0%) and represents the current market assessment of the risks specific to each CGU taking into consideration the time value of money and the individual risks of the underlying assets that have not been incorporated in the cash flow estimates.
- **Net RAD and accommodation bond flow** - Based on the anticipated growth strategy of each CGU and adjusted accordingly taking into account the average value of RADs received and location of the facility.
- **Capital expenditure** - Based on the anticipated development works in each CGU.

Based on this analysis it was concluded that the carrying value of each CGU does not exceed the value in use. Sensitivity analysis on reasonably possible changes to the above assumptions did not result in an outcome where impairment would be required.

### 3.4 – Investment Property

	2018 \$'000	2017 \$'000
Carrying amount at beginning of financial year	115,034	113,043
Acquisitions from business combinations	782	-
Transfers from property plant and equipment	2,840	-
Additions in capital expenditure	9,316	1,991
Change in fair value	1,077	-
<b>Balance at end of year</b>	<b>129,049</b>	<b>115,034</b>

Investment property relates to interests in retirement villages (comprising independent living units and apartments) and retirement village development sites.

Investment property is initially measured at cost, including transaction costs and subsequently at fair value with any change therein recognised in the statement of profit or loss. After initial recognition, investment property is measured at fair value at the date of revaluation. Any gain or loss arising from a change in the fair value of investment property is recognised in profit or loss for the period in which it arises. In addition, the tax base of the investment property is measured on the assumption that the carrying amount of the investment property will be recovered entirely through sale, rather than through use.

#### Measurement of fair values

##### Retirement villages

Fair value of retirement villages has been determined by using a discounted cash flow valuation methodology. These valuations are based on projected cash flows using current resident contracts and current available market data for similar retirement units/properties.

Retirement villages are classified as Level 3 in the fair value hierarchy. This means that key assumptions used in their valuation are not directly observable.

Key assumptions used in the fair value assessments are:

- Discount rates of between 14% to 18% (2017: 14% and 18%)
- Property price growth rates of between 0.5% and 3.25% in the medium term and 2.0% and 3.25% in the long term (2017: 0.5% and 3.25% in the medium term and 2.0% and 3.25% in the long term)
- The average tenure period of residents of 10 years (2017: 10 years)

Increasing the assumptions made about property price growth rates would increase the fair value of the retirement villages (and vice versa). Increasing the assumptions made about discount rates and average tenure periods would reduce the fair value of the retirement villages (and vice versa).

##### Retirement village development sites

Development sites contain vacant land and existing retirement villages that are nearing the end of their useful life and are valued on the basis of vacant possession for redevelopment, which is consistent with their highest and best use.

Fair value has been determined based on external valuations performed by an independent appraiser with a recognised professional qualification and recent experience in the location and category of property being valued. Fair value of development sites was determined with regard to recent market transactions of similar properties in similar locations to the Group's development sites and discounted cash flows.

Development sites are also classified as level 3 in the fair value hierarchy.

## Section 4

# Operating Assets & Liabilities

## 4.1 – Cash and Cash Equivalents

	2018 \$'000	2017 \$'000
<b>Reconciliation of the net profit after tax to the net cash flows from operations</b>		
Net profit	53,869	61,101
<b>Non-Cash items</b>		
Depreciation and impairment of non-current assets	27,582	29,505
Bond retention and deferred management fee income	(8,826)	(10,122)
Loss on disposal of property plant and equipment	8	-
Other non-cash items	(72)	(119)
<b>Changes in assets and liabilities</b>		
(Increase)/decrease in trade and other receivables	323	(817)
(Increase)/decrease in inventory	(135)	(216)
(Increase)/decrease in other current assets	(427)	382
(Increase)/decrease in income tax receivable	(7,537)	(5,023)
(Decrease)/increase in deferred taxes	4,757	4,424
(Decrease)/increase in trade and other payables	(4,254)	(2,458)
(Decrease)/increase in RADs, accommodation bonds and ILU/ILA entry contributions	62,647	70,542
(Decrease)/increase in provisions	5,903	3,853
<b>Net cash flow from operating activities</b>	<b>133,838</b>	<b>151,052</b>
<b>Reconciliation of cash and cash equivalents</b>		
Cash at bank	7,642	21,368
Cash on hand	128	108
<b>Total Cash and cash equivalents</b>	<b>7,770</b>	<b>21,476</b>

Comparative amounts are revised, if required, based on the latest information to conform with current year presentation.

Cash and cash equivalents in the Consolidated Statement of Financial Position comprise cash at bank, in hand and short-term deposits with an original maturity of three months or less.

For the purposes of the Consolidated Statement of Cash Flows, cash and cash equivalents consist of cash and cash equivalents as defined above, net of outstanding bank overdrafts.

Cash flows are included in the Consolidated Statement of Cash Flows on a gross basis and the GST component of cash flows arising from investing and financing activities, which is recoverable from, or payable to, the Australian Taxation Office, are classified as operating cash flows.

Inflows and outflows of refundable accommodation deposits (RADs) and ILU/ILA entry contributions are classified as cash flows from operating activities as they are considered part of the operational business model. Upon entering a facility a resident has a choice to pay either a RAD, DAP or combination RAD/DAP. If the resident pays a DAP then this is classified as income and forms part of the cash flows from operating activities and therefore the RAD inflows are also considered cash flows from operating activities.

## 4.2 – Trade and Other Receivables

	Notes	2018 \$'000	2017 \$'000
Trade receivables	(i)	4,692	6,138
Provision for doubtful debts		(429)	(429)
Other receivables		2,616	1,493
<b>Total Trade and Other Receivables</b>		<b>6,879</b>	<b>7,202</b>

(i) Trade receivables are non-interest bearing and generally on 30-day terms.

Trade receivables are initially recognised at fair value and subsequently measured at amortised cost using the effective interest rate method less an allowance for any uncollectible amounts.

Other receivables are non-interest bearing.

An estimate for doubtful debts is made when collection of the full amount is no longer probable. Bad debts are written off when identified. The movement in the provision for doubtful debts is as follows:

	2018 \$'000	2017 \$'000
Opening balance	429	279
Charge for the year	58	250
Amounts written off	(58)	(100)
<b>Closing balance</b>	<b>429</b>	<b>429</b>

At 30 June, the ageing analysis of trade receivables is as follows:

	Total	30 Days	31-60 Days	61-90 Days PDNI <sup>1</sup>	61-90 Days CI <sup>2</sup>	91+ Days PDNI <sup>1</sup>	91+ Days CI <sup>2</sup>
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
2018	4,692	2,113	975	282	142	893	287
2017	6,138	3,863	542	413	145	891	284

<sup>1</sup> PDNI = Past due not impaired

<sup>2</sup> CI = Considered impaired ("CI")

Due to the short-term nature of current trade and other receivables, their carrying value is assumed to approximate their fair value.

The maximum exposure to the credit risk is the fair value of receivables. There is no concentration of credit risk with respect to these debtors.

## 4.3 – Trade and Other Payables

	2018 \$'000	2017 \$'000
Trade payables	13,000	10,425
Other payables	39,050	45,054
Deferred revenue	4,520	4,328
Fees received in advance	3,226	3,321
<b>Total trade and other payables</b>	<b>59,796</b>	<b>63,128</b>

Liabilities for trade creditors and other payables are recognised initially at fair value and are subsequently carried at amortised cost. All amounts are non-interest bearing and have an average term of 30 days.

Due to the short-term nature of these payables, their carrying value is assumed to approximate their fair value.

## Section 4

### 4.4 – Other Current Assets

	Notes	2018 \$'000	2017 \$'000
Prepayments		1,858	5,466
GST recoverable		1,874	1,136
<b>Total other current assets</b>		<b>3,732</b>	<b>6,602</b>

### 4.5 – Provisions

	Notes	2018 \$'000	2017 \$'000
<b>Current</b>			
Employee Entitlements	(i)	53,923	45,956
<b>Total current provisions</b>		<b>53,923</b>	<b>45,956</b>
<b>Non-Current</b>			
Employee Entitlements		4,652	5,359
<b>Total non-current provisions</b>		<b>4,652</b>	<b>5,359</b>

(i) The current provision for employee entitlements includes annual leave entitlements, which are presented as current although the Group does not expect to settle the full amount within the next 12 months. The amount of annual leave that is not expected to be settled in the next 12 months is \$4,678,000 (2017: \$4,039,000).

Provisions are recognised when the Group has a present obligation (legal or constructive) as a result of a past event, it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation and a reliable estimate can be made of the amount of the obligation.

Where the Group expects some or all of a provision to be reimbursed, for example under an insurance contract, the reimbursement is recognised as a separate asset but only when the reimbursement is virtually certain. The expense relating to any provision is recognised in profit or loss net of any reimbursement.

#### Employee Entitlements

Provisions are recognised for annual leave, long service leave and long-term incentives. These are recognised and presented in the financial statements as follows:

- The liability expected to be paid within 12 months is measured at the amount expected to be paid.
- The liability expected to be paid after 12 months is measured as the present value of expected future payments to be made in respect of services provided by employees up to the reporting date.
- The liability that has vested at the reporting date is included in the current provision for employee entitlements.
- The liability that has not vested at the reporting date is included in the non-current provision for employee entitlements.



## Section 5

# Capital Structure & Financing

## 5.1 – Other financial assets and liabilities

	2018 \$'000	2017 \$'000
Interest rate swaps	147	180
<b>Total other financial assets</b>	<b>147</b>	<b>180</b>
Refundable accommodation deposits (RADs)	945,152	869,600
Independent living unit and apartment (ILU/ILA) entry contributions	44,086	47,099
<b>Total other financial liabilities</b>	<b>989,238</b>	<b>916,699</b>

### Refundable accommodation deposits (RADs)

A refundable accommodation deposit (RAD) is a non-interest bearing deposit paid or payable to an Approved Provider by a resident for the resident's accommodation in an aged care facility. Bond deposits may be reduced by annual retention fees charged in accordance with the *Aged Care Act, 1997*. Prior to 1 July 2014, lump sum refundable accommodation deposits were referred to as accommodation bonds.

RADs are recognised initially at fair value and subsequently measured at amortised cost using the effective interest rate method. Due to the short-term nature of RADs, their carrying value is assumed to approximate their fair value.

Prior to 1 July 2014, accommodation bonds were not payable by residents paying a high care accommodation payment. From 1 July 2014, under the Living Longer Living Better reforms, residents can choose to pay a full lump sum (RAD), a regular rental-type payment called a 'daily accommodation payment' (DAP), or a combination of both.

Accommodation bond balances are reduced by annual retention fees charged in accordance with the *Aged Care Act, 1997*. However, retention fees are not applicable to post 1 July 2014 RADs.

RAD refunds are guaranteed by the Federal Government under the prudential standards legislation.

Providers are required to have sufficient liquidity to ensure they can refund RAD balances as they fall due in the following 12 months. Providers are also required to implement and maintain a liquidity management strategy.

As there is no unconditional right to defer payment for 12 months, RAD liabilities are recorded as current liabilities.

The RAD liability is spread across a large portion of the resident population and therefore the repayment of individual balances that make up the current balance will be dependent upon the actual tenure of individual residents. Tenure can be more than 10 years but averages approximately three years. Usually (but not always), when an existing RAD is repaid it is replaced by a new RAD from an incoming resident.

### Independent living unit and apartment (ILU/ILA) entry contributions

Entry Contributions relate to Independent Living Unit and Apartment residents. ILU/ILA contributions are non-interest bearing and are recognised at fair value through profit or loss with resulting fair value adjustments recognised in profit or loss. Fair value is the amount payable on demand and is measured at the principal amount plus the resident's share of any increases in the market value of the occupied ILU/ILAs (for contracts that contain a capital gain share clause) less deferred management fees contractually accruing up to reporting date. Sensitivity analyses on reasonably plausible changes to market value do not significantly affect fair value.

Contributions are presented inclusive of the residents' share of any increases in market value of the ILU/ILA to reporting date and net of deferred management fees contractually accrued to reporting date and other amounts owing by residents, which are deducted from the loan on repayment following the residents' departure. Entry contributions are settled after a resident vacates the property and the terms and conditions are governed by applicable State based Retirement Village Acts.

## Section 5

### 5.1 – Other financial liabilities (continued)

#### Interest rate swaps

Interest rate swaps are initially recognised at fair value on the date the contract is entered into and are subsequently re-measured at fair value at reporting date. The fair values of interest rate swap contracts are determined by reference to market values for similar instruments.

The Group designates interest rate swaps as cash flow hedge relationships. The effective portion of changes in the fair value of these derivatives is recognised in equity. The gain or loss relating to the ineffective portion is recognised immediately in profit or loss.

Amounts accumulated in equity are transferred to profit or loss in the periods when the hedged item affects profit or loss (for instance when the forecast sale that is hedged takes place). When a hedging instrument expires or is sold, or when a hedge no longer meets the criteria for hedge accounting, any cumulative gain or loss existing in equity at that time remains in equity and is recognised when the forecast transaction is ultimately recognised in the Consolidated Statement of Profit or Loss and Other Comprehensive Income. When a forecast transaction is no longer expected to occur, the cumulative gain or loss that was reported in equity is immediately transferred to the Consolidated Statement of Profit or Loss and Other Comprehensive Income.

The terms of the interest rate swap match the terms of the expected highly probable forecast transactions. As a result, there is no hedge ineffectiveness to be recognised in profit or loss.

### 5.2 – Interest Bearing Loans and Borrowings

	Notes	Borrowings Non-Current \$'000	Bank Guarantees \$'000	Unused \$'000	Total \$'000
30 June 2018	(i)	411,589	6,250	122,161	540,000
30 June 2017		255,000	7,390	107,610	370,000

(i) The group has increased the capacity and tenor of its syndicated bank debt facilities. The Group has access to a revolving credit facility and bank guarantee facility. Of these facilities, \$295,000,000 matures in July 2020, \$150,000,000 matures in May 2021 and \$70,000,000 matures in July 2022. As at 30 June 2018 a total of \$97,161,000 of the Group's revolving credit facility remains undrawn.

In June 2018, the Group secured a new \$25,000,000 bilateral overdraft facility to be used for general working capital and corporate purposes. The facility matures in May 2021 and was undrawn as at 30 June 2018.

The movement in interest bearing borrowings represents net cash proceeds from bank borrowings \$156,172,000 and other movements of \$417,000.

During the current and prior years, there were no defaults or breaches of any of the loans.

At initial recognition, financial liabilities are classified at fair value net of directly attributable transaction costs. After initial recognition, interest bearing loans and borrowings are subsequently measured at amortised cost using the effective interest rate method. Gains and losses are recognised in profit or loss when the liabilities are derecognised as well as through the effective interest rate amortisation process. Amortised cost is calculated by taking into account any discount or premium on acquisition and fees or costs that are an integral part of the effective interest rate. The effective interest rate amortisation is included in finance costs in profit or loss.

The carrying value of interest bearing loans is materially the same as the fair value.

### 5.3 – Financial Risk Management and Objectives

The Group's principal financial liabilities comprise of trade and other payables, accommodation bonds, refundable accommodation deposits (RADs), independent living unit and apartment (ILU/ILA) contributions and interest bearing loans which are held mainly to finance the Group's operations. The Group's principal financial assets include trade and other receivables, and cash and cash equivalents that derive directly from its operations. The Group is exposed to market risk, credit risk and liquidity risk.

Primary responsibility to review, oversee and report to the Board on the Group's risk management systems and strategies rests with the Audit, Risk & Compliance Committee operating within an approved policy under the authority of the Board. The Group uses various methods to measure and manage different types of risks to which it is exposed. The Board ensures that the Group's financial risk activities are governed by appropriate policies and procedures and that financial risks are identified, measured and managed in accordance with the Group's policies and risk objectives which have been agreed upon by the Board. These are summarised below.

#### Market risk

Market risk is the risk that the fair value or future cash flows of financial instruments will fluctuate due to changes in market variables such as interest rates and prices. Financial instruments affected by market risk include cash, loans and borrowings, RADs and DAPs and derivative financial instruments. Market risk is managed and monitored by using sensitivity analysis, and minimised through ensuring that all operational activities are undertaken in accordance with established internal and external guidelines, financing and investment strategies of the Group.

#### Interest rate risk

The Group's exposure to interest rate risk primarily relates to the Group's bank debt when drawn. Interest rate risk arises from the possibility that changes in interest rates will affect future cash flows or the fair values of financial instruments. When bank debt is drawn, the Group reviews its bank borrowings on a monthly basis and monitors its position in respect of fixing interest rates, leaving them as floating rates or a combination of both. The Group constantly monitors and analyses its interest rate exposure. Within this analysis, consideration is given to potential renewals of existing positions, alternative financing options and the mix of fixed and variable interest rates.

The Group primarily manages this risk exposure through entering into interest rate swaps, in which the Group agrees to exchange, at specified intervals, the difference between fixed and variable rate interest amounts calculated by reference to an agreed upon notional principal amount.

The Group's exposure to interest rate risks and the effective interest rate of financial assets and liabilities both recognised and unrecognised at the reporting date are as follows:

	Weighted average effective interest rates		Fixed or floating
	2018 %	2017 %	
Cash and liquid assets	1.87	2.46	Floating
Bank loans	2.94	2.80	Floating

The details of bank loans are disclosed in section 5.2 of the financial statements. All other financial assets and liabilities are non-interest bearing.

## Section 5

### 5.3 – Financial Risk Management and Objectives (continued)

#### Interest rate risk (continued)

At reporting date, the Group had the following mix of financial assets and liabilities exposed to Australian variable interest rate risk that are not designated as cash flow hedges:

	2018 \$'000	2017 \$'000
<b>Financial Assets</b>		
Cash and cash equivalents	7,642	21,476
<b>Financial Liabilities</b>		
Bank debt	(411,589)	(255,000)
<b>Net exposure</b>	<b>(403,947)</b>	<b>(233,524)</b>

At 30 June 2018, if interest rates had moved, as illustrated in the table below, with all other variables held constant, post tax profit and equity would have been affected as follows:

Judgements of reasonably possible movements:	Post Tax Profit Higher/(Lower)		Equity Higher/(Lower)	
	2018 \$'000	2017 \$'000	2018 \$'000	2017 \$'000
Consolidated				
+1% (100 basis points)	(2,403)	(1,336)	(2,403)	(1,336)
-1% (100 basis points)	2,403	1,336	2,403	1,336

#### Price risk

The Group's exposure to price risk primarily relates to the risk that the Federal Government, through the Department of Health, alters the rate of funding provided to Approved Providers of residential aged care services. A fluctuation in the rate of Government funding may have a direct material impact on the revenue of the Group. In addition, the Department of Health also administers the pricing of Resident contributions. Members of the Group's senior management team participate in aged care industry public awareness discussions and in aged care industry dialogue with the Department and Government about proposals for changes to legislation for the aged care industry.

#### Credit risk

Credit risk is the risk that a counterparty will not meet its obligations under a financial instrument or customer contract, leading to a financial loss. The Group's exposure to credit risk arises from potential default of the counterparty, with a maximum exposure equal to the carrying amount of the asset. The Group does not hold any credit derivatives to offset its credit exposure. Receivable balances are monitored on an ongoing basis with the result that the Group's exposure to bad debts is not significant.

#### Liquidity risk

Liquidity risk is the risk that the Group will encounter difficulty in meeting obligations associated with financial liabilities. This risk is controlled through monitoring forecast cash flows and ensuring adequate access to financial instruments that are readily convertible to cash. In addition, the Group maintains sufficient cash and cash equivalents to meet normal operating requirements. Also, as part of the Group's compliance with the User Rights Principles 1997, the Company maintains a liquidity management strategy to ensure that it has sufficient liquidity to enable it to refund RAD and accommodation bond balances that are expected to fall due within at least the next 12 months.

## 5.3 – Financial Risk Management and Objectives (continued)

### Liquidity risk (continued)

The following table reflects all contractually fixed pay-offs and receivables for settlement, repayments and interest resulting from recognised financial assets and liabilities, including derivative financial instruments as at 30 June 2018. The undiscounted cash flows for the respective upcoming financial years are presented. Cash flows for financial assets and liabilities without fixed amount or timing are based on conditions existing at 30 June 2018.

The Group monitors its liquidity risk through rolling cash forecasts. The Group's objective is to maintain a balance between continuity of funding and flexibility through the use of debt finance and operational cash flow. Access to sources of funding is sufficiently available with the Group being able to refinance the debt when it becomes due. Maturity analysis of financial assets and liabilities is as follows:

		1-12 Months \$'000	1-5 Years \$'000	Total \$'000
<b>Year ended 30 June 2018</b>				
<b>Financial assets</b>				
Cash and cash equivalents		7,770	-	7,770
Trade and other receivables		6,879	-	6,879
Interest rate swap		147	-	147
Other current assets		1,874	-	1,874
<b>Financial liabilities</b>				
Trade and other payables		(59,796)	-	(59,796)
RADs and ILU/ILA entry contributions	(a)	(989,238)	-	(989,238)
Interest rate swap		-	-	-
Interest bearing loans and borrowings		-	(411,589)	(411,589)
<b>Net exposure</b>		<b>(1,032,364)</b>	<b>(411,589)</b>	<b>(1,443,953)</b>
<b>Year ended 30 June 2017</b>				
<b>Financial assets</b>				
Cash and cash equivalents		21,476	-	21,476
Trade and other receivables		7,202	-	7,202
Interest rate swap		180	-	180
Other current assets		1,136	-	1,136
<b>Financial liabilities</b>				
Trade and other payables		(63,128)	-	(63,128)
RADs and ILU/ILA entry contributions	(a)	(916,699)	-	(916,699)
Interest rate swap		-	-	-
Interest bearing loans and borrowings		-	(255,000)	(255,000)
<b>Net exposure</b>		<b>(949,833)</b>	<b>(255,000)</b>	<b>(1,204,833)</b>

(a) Cash flows from refundable accommodation deposits (RADs), accommodation bonds and ILU/ILA entry contributions are classified as a current liability because the Group does not have an unconditional right to defer settlement for at least 12 months after the reporting period. In practice, this is not expected to result in a net outflow because historically, as RADs/bonds have been repaid, they have generally been replaced by new RADs from incoming residents of similar or greater amounts. This trend is expected to continue (with RADs replacing accommodation bonds from 1 July 2014). Refer to section 5.1 for further information.

At reporting date, the Group had available \$122,161,000 of unused credit facilities.



## Section 5

### *5.3 – Financial Risk Management and Objectives (continued)*

#### **Capital Management**

For the purpose of the Group's capital management, capital includes issued capital, and all other equity reserves attributable to the equity holders of the Parent. The primary objective of the Group's capital management is to maximise the shareholder value.

In order to achieve this overall objective, the Group's capital management, amongst other things, aims to ensure that it meets financial covenants attached to the interest bearing loans and borrowings that define capital structure requirements. Breaches in meeting the financial covenants would permit the bank to immediately call loans and borrowings. There have been no breaches in the financial covenants of any interest bearing loans and borrowings in the current period.

The Group manages its capital structure and makes adjustments in light of changes in economic conditions and the requirements of the financial covenants. To maintain or adjust the capital structure, the Group may adjust the dividend payment to shareholders, return capital to shareholders or issue new shares.

No changes were made in the objectives, policies or processes for managing capital during the years ended 30 June 2018 and 2017.

### **5.4 – Fair value hierarchy**

The financial instruments included on the Consolidated Statement of Financial Position are measured at either fair value or amortised cost. The measurement of this fair value may in some cases be subjective and may depend on the inputs used in the calculations. The different valuation methods available can be classified into hierarchies and are described below:

Level 1 – Quoted (unadjusted) market prices in active markets for identical assets and liabilities

Level 2 – Valuation techniques for which the lowest level input that is significant to the fair value measurement is directly or indirectly observable

Level 3 – Valuation techniques for which the lowest level input that is significant to the fair value measurement is unobservable.

## 5.4 – Fair value hierarchy (continued)

The following table sets out the financial instruments included on the Consolidated Statement of Financial Position at Fair Value.

	Notes	Total \$'000	Level 1 \$'000	Level 2 \$'000	Level 3 \$'000
<b>30 June 2018</b>					
<b>Assets and liabilities measured at fair value</b>					
Interest rate swaps	5.1	147	-	147	-
Independent living unit and apartment entry contributions	5.1	(44,086)	-	(44,086)	-
Investment Property	3.4	129,049	-	-	129,049
<b>Assets and liabilities for which fair value is disclosed</b>					
Borrowings	5.2	(411,589)	-	(411,589)	-
Refundable accommodation deposits (RADs)	5.1	(945,152)	-	(945,152)	-
<b>Total</b>		<b>(1,271,631)</b>		<b>(1,400,680)</b>	<b>129,049</b>
<b>30 June 2017</b>					
<b>Assets and liabilities measured at fair value</b>					
Interest rate swaps	5.1	180	-	180	-
Independent living unit and apartment entry contributions	5.1	(47,099)	-	(47,099)	-
Investment Property	3.4	115,034	-	-	115,034
<b>Assets and liabilities for which fair value is disclosed</b>					
Borrowings	5.2	(255,000)	-	(255,000)	-
Refundable accommodation deposits (RADs)	5.1	(869,600)	-	(869,600)	-
<b>Total</b>		<b>(1,056,485)</b>	<b>-</b>	<b>(1,171,519)</b>	<b>115,034</b>

Refer relevant note for information on how fair value of the above financial instruments was derived.

The carrying value of financial assets and liabilities recognised at amortised cost in the financial statements approximates their fair value.

## Section 5

### 5.5 – Commitments

#### Expenditure commitments

	2018 \$'000	2017 \$'000
<b>Capital expenditure commitments</b>		
Contractual commitments for building works at aged care facilities	471	154,684
<b>Operating lease expenditure commitments</b>		
Minimum lease payments		
• Not later than one year	864	849
• later than one year and not later than five years	4,509	3,231
• later than five years	-	966
<b>Aggregate lease expenditure contracted for at reporting date</b>	<b>5,373</b>	<b>5,046</b>

#### Capital expenditure commitments

Contractual commitments at year end relate to ongoing development activity.

#### Lease expenditure commitments

Leases are classified at their inception as either operating or finance leases based on the economic substance of the agreement so as to reflect the risks and benefits incidental to ownership.

The minimum lease payments of operating leases, where the lessor effectively retains substantially all of the risks and benefits of ownership of the leased item, are recognised as an expense on a straight line basis.

Operating leases have an average lease term of seven years. Assets that are the subject of operating leases are office premises.

### 5.6 – Contingencies

	2018 \$'000	2017 \$'000
Bank guarantees	6,250	7,390

#### Legal claims and disputes

Management are not aware of any other legal claims or disputes at the date of this report.

## 5.7 – Equity

### 5.7.1 – Issued Capital

Movements in ordinary shares on issue are as follows:

	Grant Date Fair Value	Date	Number of Shares	\$'000
Balance		1 July 2016	300,345,797	272,171
Share issue performance rights	5.08	15 September 2016	12,669	50
<b>Balance</b>		<b>30 June 2017</b>	<b>300,358,466</b>	<b>272,221</b>
Share issue performance rights	3.66	8 September 2017	94,449	317
Share issue performance rights	4.82	8 September 2017	12,669	42
Share issue performance rights	3.79	8 September 2017	33,784	113
Share issue performance rights	3.66	18 December 2017	35,151	129
<b>Balance</b>		<b>30 June 2018</b>	<b>300,534,519</b>	<b>272,822</b>

Issued and paid up capital is recognised at the fair value of the consideration received by the Company.

Any transaction cost arising on the issue of ordinary shares is recognised directly in equity as a reduction of the share proceeds received.

The only class of issued capital held are ordinary shares, which entitles the holders to the following entitlements:

- participate in dividends and the proceeds on winding up of the Company in proportion to the number of and amounts paid on shares held.
- one vote, either in person or by proxy, at a meeting of the Company.

Ordinary shares have no par value and the Company does not have a limited amount of authorised capital.

## Section 5

### 5.7 – Equity (continued)

#### 5.7.2– Reserves

	Notes	Cash Flow Hedge Reserve (i) \$'000	Acquisition Reserve (ii) \$'000	Remuneration Reserve (iii) \$'000	Total \$'000
<b>Year ended 30 June 2018</b>					
Opening balance at 1 July 2017		126	(101,497)	4,471	(96,900)
Net gain / (loss) on cash flow hedge		(23)	-	-	(23)
Equity settled share based payments expense		-	-	633	633
Transfers from remuneration reserve		-	-	(601)	(601)
<b>Closing Balance at 30 June 2018</b>		<b>103</b>	<b>(101,497)</b>	<b>4,503</b>	<b>(96,891)</b>
<b>Year ended 30 June 2017</b>					
Opening balance at 1 July 2016		(210)	(101,497)	4,185	(97,522)
Net gain / (loss) on cash flow hedge		336	-	-	336
Equity settled share based payments expense		-	-	336	336
Transfers from remuneration reserve		-	-	(50)	(50)
<b>Closing Balance at 30 June 2017</b>		<b>126</b>	<b>(101,497)</b>	<b>4,471</b>	<b>(96,900)</b>

- (i) The cash flow hedge reserve records the portion of the gain or loss on a hedging instrument in a cash flow hedge that is determined to be an effective hedge relationship. Refer Note 5.1 for further information in relation to cash flow hedges.
- (ii) The reserve is used to accumulate the difference on the cost of shares issued by the Company and share buy backs. The balance at the beginning of the prior financial year represents the difference that arose because of the 2008 reverse acquisition, valuing the net assets at the fair value on the day of transaction versus the cost of the shares as agreed per the shareholder agreement.
- (iii) The employee remuneration reserve comprises the fair value of share-based payment plans recognised as an expense in profit or loss. See Note 5.9 for further details of these plans.



## 5.8 – Dividends

	2018 \$'000	2017 \$'000
<b>Dividends on ordinary shares paid or provided for</b>		
Final 2017 Dividend: 10.04 cents per share, 100% franked (2016: 5.94 cents per share, 100% franked)	30,156	17,841
Interim 2018 Dividend: 9.28 cents per share, 100% franked (2017: 10.3 cents per share, 100% franked)	27,890	30,936
<b>Total Dividends</b>	<b>58,046</b>	<b>48,777</b>
<b>Proposed dividends on ordinary shares (unrecognised)</b>		
Final 2018 Dividend: 8.65 cents per share, 100% franked (2017: 10.04 cents per share, 100% franked)	25,994	30,169
<b>Franking account balance</b>		
The amount of franking credits available for the subsequent financial period are:		
a) Franking account balance as at the end of the financial year at 30%	9,949	9,152
b) Franking credits that will arise from the payment/(refund) of the amount of the provision for income tax	(4,646)	2,895
<b>Total Franking account balance</b>	<b>5,303</b>	<b>12,047</b>

The Group recognises a liability to make cash or non-cash distributions to equity holders of the parent when the distribution is authorised and the distribution is no longer at the discretion of the Group. A corresponding entry is recognised directly in equity.

## 5.9 – Share-based Payment Plans

	2018 \$'000	2017 \$'000
Expense arising from equity settled share-based payments expense	633	336
<b>Total share-based payments</b>	<b>633</b>	<b>336</b>

### Equity-settled transactions

The cost of equity-settled transactions is determined by the fair value at the date when the grant is made using a Monte Carlo simulation. That cost is recognised, together with a corresponding increase in remuneration reserves in equity, over the period in which the performance and/or service conditions are fulfilled in employee benefits expense. The cumulative expense recognised for equity-settled transactions at each reporting date until the vesting date reflects the extent to which the vesting period has expired and the Group's best estimate of the number of equity instruments that will ultimately vest. The movement in cumulative expense is recognised in employee benefits expense.

No expense is recognised for awards that do not ultimately vest, except for equity-settled transactions for which vesting is conditional upon a market or non-vesting condition. These are treated as vesting irrespective of whether or not the market or non-vesting condition is satisfied, provided that all other performance and/or service conditions are satisfied.

## Section 5

### 5.9 – Share-Based Payment Plans (continued)

#### Movements in share-based payment equity instruments

The number and weighted average exercise price for each equity-settled share-based payment scheme outstanding is as follows. All schemes are settled by physical delivery of shares:

	Post-Listing LTI		Post-Listing STI	
	Number	WAEP(i)	Number	WAEP (i)
Outstanding at 1 July 2017	367,092	\$0.00	80,237	\$0.00
Granted during the year	35,151	\$0.00	31,011	\$0.00
Exercised during the year	(94,449)	\$3.35	(46,453)	\$3.35
Exercised during the year	(35,151)	\$3.77	-	-
Forfeited during the year	-	\$0.00	-	-
Lapsed during the year	-	\$0.00	-	-
<b>Outstanding at 30 June 2018</b>	<b>272,643</b>	<b>\$0.00</b>	<b>64,795</b>	<b>\$0.00</b>

(i) WAEP = Weighted Average Exercise Price.

#### Valuation assumptions and fair value of equity instruments granted

The model inputs for performance rights granted during the year ended 30 June 2018 were as follows:

	Post-Listing STI (12 months)	Post-Listing STI (24 months)
Grant Date	20/09/2017	20/09/2017
Vesting Date	20/09/2018	20/09/2019
Fair Value	\$3.20	\$3.01
Grant Date Share Price	\$4.04	\$4.04
Exercise Price	Nil	Nil
Life Assumption (Years)	1.0	2.0
Expected Dividend Yield	4.4%	4.4%

The model inputs for performance rights granted during the year ended 30 June 2017 were as follows:

	Post-Listing STI (12 months)	Post-Listing STI (24 months)	Post-Listing LTI
Grant Date	12/09/2016	12/09/2016	03/10/2016
Vesting Date	12/09/2017	12/09/2018	30/06/2019
Fair Value	\$3.79	\$3.56	\$3.81
Grant Date Share Price	\$4.04	\$4.04	\$4.46
Exercise Price	Nil	Nil	Nil
Life Assumption (Years)	1.0	2.0	2.6
Expected Dividend Yield	4.8%	4.8%	4.8%

A description of key terms of share-based payments is disclosed in the Remuneration Report.

## Section 6

### Other items

#### 6.1 – Subsidiaries

The consolidated financial statements include Regis Healthcare Limited (ultimate parent entity, otherwise known as the Parent Entity) and the following significant wholly owned subsidiaries. The subsidiaries are engaged in the principal activity of owning and operating residential aged care facilities. Subsidiaries are fully consolidated from the date of acquisition, being the date on which the Company obtains control, and continue to be consolidated until the date that such control ceases. Control exists where the Company has the power to govern the financial and operating policies of the entity in order to obtain benefits from its activities.

	Country of Incorporation	Equity Interest	
		2018 %	2017 %
Regis Aged Care Pty Ltd	Australia	100	100
Paragon Group Investments Pty Ltd	Australia	100	100
Regis Group Proprietary Ltd	Australia	100	100
Regis Allora Pty Ltd ATF Allora Lodge Unit Trust	Australia	100	100
Regis Caboolture Pty Ltd	Australia	100	100
Regis Gatton Pty Ltd	Australia	100	100
Regis Grange – Wellington Point Pty Ltd	Australia	100	100
Regis Group Properties Pty Ltd	Australia	100	100
Regis Ferny Grove Pty Ltd	Australia	100	100
Regis Investments Pty Ltd ATF Regis Investments Trust	Australia	100	100
Regis Lakeside Pty Ltd	Australia	100	100
Regis Management Pty Ltd	Australia	100	100
Regis Salisbury Pty Ltd	Australia	100	100
Regis Shelf Pty Ltd	Australia	100	100
Retirement Properties of Australia Proprietary Limited	Australia	100	100
Allora Drive Pty Ltd Allora Drive Unit Trust	Australia	100	100
Clover Brae Pty Ltd ATF Clover Brae Unit Trust	Australia	100	100
Clover Side Pty Ltd ATF Clover Side Unit Trust	Australia	100	100
Dawson Drive Pty Ltd ATF Dawson Drive Unit Trust	Australia	100	100
Lakeside Way Pty Ltd ATF Lakeside Way Unit Trust	Australia	100	100
Lillian Avenue Ltd ATF Lillian Avenue Trust	Australia	100	100
MacGregor Drive Pty Ltd ATF MacGregor Unit Trust	Australia	100	100
Mewetts Road Pty Ltd ATF Mewetts Road Unit Trust	Australia	100	100
Carers Connect Pty Ltd	Australia	100	100
Settlement Road Pty Ltd ATF Settlement Road Unit Trust	Australia	100	100
Retirement Care Australia Holdings Pty Ltd	Australia	100	100
Retirement Care Australia (Hollywood) Pty Ltd	Australia	100	100
Retirement Care Australia Operations (2) Pty Ltd	Australia	100	100
Retirement Care Australia (Logan) Pty Ltd	Australia	100	100
RAC Fiduciary Pty Ltd	Australia	100	100

## Section 6

### 6.1 – Subsidiaries (continued)

A deed of cross guarantee exists between Regis Aged Care Pty Limited (a subsidiary of Regis Healthcare Limited) and certain other subsidiaries. Regis Healthcare Limited is not a party to this deed and therefore the disclosure requirements of the deed are not applicable to these financial statements.

### 6.2 – Related Party Disclosures

#### (a) Subsidiaries

The consolidated financial statement includes the financial statements of Regis Healthcare Limited and the subsidiaries as listed in section 6.1 of the financial statements.

#### (b) Ultimate parent

Regis Healthcare Limited is the ultimate parent entity.

#### (c) Transactions with key management personnel

During FY18 there were no material transactions between the Group and any key management personnel.

#### (d) Key management personnel

*Compensation of Key Management Personnel of the Group*

	2018 \$	2017 \$
Short-term employee benefits	2,869,050	2,143,795
Post-employment benefits	151,357	132,310
Long-term benefits	39,429	100,967
Share-based payment	119,585	39,561
<b>Total compensation of key management personnel</b>	<b>3,179,421</b>	<b>2,416,633</b>

Comparative amounts are revised, if required, based on latest information and to conform with current year presentation. Total FY17 compensation \$2,416,633 disclosed in the above table is less than the corresponding amount disclosed in Note 6.2 of the Group's financial report for the year ended 30 June 2017 of \$4,494,146 as the table above does not include \$2,077,513 of compensation in respect of individuals no longer classified as Key Management Personnel effective 1 July 2017.

### 6.3 – Events after the Balance Sheet Date

No matters or circumstances have arisen since the end of the period which significantly affected or may significantly affect the operations of the Group, the results of those operations, or the state of affairs of the Group in future periods.

### 6.4 – Auditor's Remuneration

	2018 \$'000	2017 \$'000
Amounts received or due and receivable by Ernst & Young for:		
• Audit or review of the financial report	677	545
• Other services		
– Tax compliance	251	148
– Other services	-	148
<b>Total auditor's remuneration</b>	<b>928</b>	<b>841</b>

## 6.5 – Treatment of GST

Revenues, expenses and assets are recognised net of the amount of GST except:

- where the GST incurred on a purchase of goods and services is not recoverable from the Australian Taxation Office, in which case the GST is recognised as part of the cost of acquisition of the asset or as part of the expense item as applicable; and
- receivables and payables are stated with the amount of GST included.

The net amount of GST recoverable from, or payable to, the Australian Taxation Office is included as part of receivables or payables in the Consolidated Statement of Financial Position.

## 6.6 – New and Revised Accounting Standards

### (a) New and revised standards and interpretations not yet adopted by the Group

The following new accounting standards have been issued but are not yet effective at balance date:

Reference and title	Application date of standard	Application date for Group
AASB 9 Financial Instruments	1 January 2018	1 July 2018
AASB 15 Revenue from contracts with customers	1 January 2018	1 July 2018
AASB 16 Leases	1 January 2019	1 July 2019

During FY17, the Group commenced a project to review the components of its aged care, retirement living and home care arrangements to identify accounting matters requiring further consideration in light of the requirements of these new standards. Further activities have been undertaken during FY18, including a detailed review of contractual arrangements and comparing the requirements of the new standards to the Group's existing policies and practices to identify potential differences.

Further information on the status of these activities is provided below.

#### **AASB 9 Financial Instruments**

This standard modifies the classification and measurement of financial assets. It includes:

- A single, principle-based approach for the classification of financial assets, which is driven by cash flow characteristics and the business model in which an asset is held.
- A new expected credit loss impairment model requiring expected losses to be recognised when financial assets are first recognised.
- A modification of hedge accounting to align the accounting treatment with risk management practices of an entity.

The Group has reviewed its financial assets and financial liabilities and does not currently expect the impact of AASB 9 to be significant. Accordingly, adjustments to retained earnings have not been disclosed.

The Group will apply the new rules retrospectively.

#### **AASB 15 Revenue from contract with customers**

The core principle of AASB 15 is that an entity recognises revenue related to the transfer of promised goods or services when control of the goods or services passes to the customer. The amount of revenue recognised should reflect the consideration to which the entity expects to be entitled in exchange for those goods or services.

Work has focused on identifying the components of the Group's contractual arrangements that are applicable to AASB 15 and understanding the nature of those arrangements, in particular, key terms and conditions that may impact revenue recognition.

The Group has assessed the effects of applying the new standard and does not currently expect that there will be any significant changes in revenue recognition as the Group's revenue streams are generally for daily services and there is no significant judgement to be applied when considering the time pattern of revenue recognition.

Adjustments to retained earnings have not been disclosed as they are not significant.

The Group will apply the new rules retrospectively.



## Section 6

### *6.6 – New and Revised Accounting Standards (continued)*

#### **AASB 16 Leases**

AASB 16 sets out a comprehensive model for the identification of lease arrangements and their treatment in the financial statements of both lessees and lessors. AASB 16 applies a control model for the identification of leases, distinguishing between leases and service contracts on the basis of whether there is an identified asset controlled by the customer. The standard requires lessees to account for leases under an on-balance sheet model with the distinction between operating and finance leases being removed. Lessors continue to classify leases and account for them as operating or finance leases.

Work to date has focused on identifying the components of the Group's contractual arrangements that are applicable to AASB 16 and identifying the key characteristics of those arrangements to quantify whether any changes to the Group's existing accounting policies and processes are required. Further consideration of whether a lease arrangement exists in relation to the provision of aged care and retirement living accommodation where a resident has paid a RAD/accommodation bond or entry contribution is required.

While work has continued during FY18 to progress the Group's assessment of the potential impact of AASB 16, at this stage, management cannot reasonably estimate and quantify the impact.

The transition approach to be applied on adoption of AASB 16 has not yet been determined as it is dependant on the Group finalising its assessment of the standard.

# Directors' Declaration

In accordance with a resolution of the directors of Regis Healthcare Limited, I state that:

1. In the opinion of the directors:

- (a) the financial statements and notes of Regis Healthcare Limited are in accordance with the *Corporations Act 2001*, including:
  - (i) giving a true and fair view of the consolidated entity's financial position as at 30 June 2018 and of its performance for the year ended on that date; and
  - (ii) complying with Australian Accounting Standards and the Corporations Regulations 2001.
- (b) the financial statements and notes also comply with International Financial Reporting Standards as disclosed in Note 1.4; and
- (c) there are reasonable grounds to believe that the Company will be able to pay its debts as and when they become due and payable.

2. This declaration has been made after receiving the declarations required to be made to the directors by the chief executive officer and chief financial officer in accordance with section 295A of the *Corporations Act 2001* for the financial year ended 30 June 2018.

On behalf of the Board



**Graham Hodges**  
Chairman

Melbourne, 31 August 2018

# Independent auditor's report

## Independent auditor's report to the members of Regis Healthcare Limited

### Report on the Audit of the Financial Report

#### Opinion

We have audited the financial report of Regis Healthcare Limited (the Company) and its subsidiaries (collectively the Group), which comprises the consolidated statement of financial position as at 30 June 2018, the consolidated statement of comprehensive income, consolidated statement of changes in equity and consolidated statement of cash flows for the year then ended, notes to the financial statements, including a summary of significant accounting policies, and the directors' declaration.

In our opinion, the accompanying financial report of the Group is in accordance with the *Corporations Act 2001*, including:

- a) giving a true and fair view of the consolidated financial position of the Group as at 30 June 2018 and of its consolidated financial performance for the year ended on that date; and
- b) complying with Australian Accounting Standards and the *Corporations Regulations 2001*.

#### Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the Group in accordance with the auditor independence requirements of the *Corporations Act 2001* and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Key Audit Matters

Key audit matters are those matters that, in our professional judgement, were of most significance in our audit of the financial report of the current year. These matters were addressed in the context of our audit of the financial report as a whole, and in forming our opinion thereon, but we do not provide a separate opinion on these matters. For each matter below, our description of how our audit addressed the matter is provided in that context

We have fulfilled the responsibilities described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report, including in relation to these matters. Accordingly, our audit included the performance of procedures designed to respond to our assessment of the risks of material misstatement of the financial report. The results of our audit procedures, including the procedures performed to address the matters below, provide the basis for our audit opinion on the accompanying financial report.

## Capitalisation of costs

Why significant	How our audit addressed the key audit matter
<p>At 30 June 2018, capitalised costs (work in progress) amounted to \$183.6 million. These primarily relate to refurbishment of existing aged care facilities and development of new aged care facility sites.</p> <p>The specific criteria that have to be met for capitalisation of development costs in accordance with Australian Accounting Standards involves judgement, including the feasibility of the project, intention and ability to complete the construction, ability to use or sell the assets, generation of future economic benefits and the ability to measure the costs reliably.</p> <p>In addition, determining whether there is any indication of impairment of the carrying value of assets requires judgement and the use of assumptions which are affected by future market conditions or economic developments.</p> <p>This was considered a key audit matter given the quantum of the balance and judgement required about capitalisation criteria and indicators of impairment.</p>	<p>In obtaining sufficient audit evidence, we:</p> <ul style="list-style-type: none"> <li>Performed tests of controls in the capitalised costs process;</li> <li>Tested, on a sample basis, amounts capitalised to underlying records;</li> <li>Assessed, on a sample basis, whether amounts capitalised met the development cost capitalisation criteria; and</li> <li>Evaluated key assumptions used and estimates made for amounts capitalised, including the feasibility of the project, authorisation of the stage of the projects in the development phase and the measurement and completeness of costs included.</li> </ul> <p>In addition, we considered whether there were any indicators of impairment through examining the business case documentation of development projects, enquiries of executives responsible for management of the projects and considering the cost of development to forecasts.</p>

## Valuation of Intangible Assets, including Goodwill

Why significant	How our audit addressed the key audit matter
<p>At 30 June 2018, the recorded amount of goodwill and other intangible assets with indefinite useful lives was \$478 million. Other intangible assets with indefinite useful lives of \$218 million relate to operational places for aged care facilities.</p> <p>The Group performs an annual impairment test of the carrying amounts of goodwill and other intangible assets. Assets are grouped at the lowest levels for which goodwill and operational places are monitored for internal management purposes and allocated to cash generating units (CGUs).</p> <ul style="list-style-type: none"> <li>Items that are subject to judgement, which were key areas of focus for the audit include:</li> <li>Future cash flow assumptions;</li> <li>Changes in working capital including Refundable Accommodation Deposits ('RADs');</li> <li>Discount rate and long-term growth assumptions; and</li> <li>Appropriateness of sensitivities applied to the impairment test.</li> </ul> <p>We considered this a key audit matter given the significance of the balances and the assessment process being complex and requiring significant judgement.</p> <p>Goodwill and other intangible assets disclosure is included in Note 3.3 to the financial report.</p>	<p>We examined the Group's forecast cash flows used in the impairment models, upon which the Group's impairment assessment was based.</p> <p>We assessed the basis of preparing those forecasts taking into account the accuracy of the Group's previous forecasts and the historic evidence supporting underlying assumptions.</p> <p>In relation to the future cash flow assumptions, we:</p> <ul style="list-style-type: none"> <li>performed a comparison to the Group's current trading performance; and</li> <li>evaluated the Group's supporting evidence and obtained external evidence such as valuation multiples for comparable companies and external market data to corroborate the Group's assumptions.</li> </ul> <p>The appropriateness of other key assumptions such as the discount rate and long-term growth rate, were evaluated by considering external market indicators.</p> <p>We involved our valuation specialists in performing these procedures.</p> <p>We tested the mathematical accuracy of the impairment models and evaluated the Group's sensitivity calculations, including evaluating the Group's assessment of whether any reasonably possible change in these key assumptions would result in an impairment to goodwill or indefinite life intangible assets.</p> <p>We assessed the adequacy of the goodwill and intangible assets disclosure made in Note 3.3 including key assumptions used.</p>

# Independent auditor's report

## Information Other than the Financial Report and Auditor's Report

The directors are responsible for the other information. The other information comprises the information included in the Group's 2018 Annual Report, but does not include the financial report and our auditor's report thereon.

Our opinion on the financial report does not cover the other information and accordingly we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

## Responsibilities of the Directors for the Financial Report

The directors of the Company are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards and the *Corporations Act 2001* and for such internal control as the directors determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Group or to cease operations, or have no realistic alternative but to do so.

## Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Group to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the financial report. We are responsible for the direction, supervision and performance of the Group audit. We remain solely responsible for our audit opinion.



We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the directors with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated to the directors, we determine those matters that were of most significance in the audit of the financial report of the current year and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

## **Report on the Audit of the Remuneration Report**

### **Opinion on the Remuneration Report**

We have audited the Remuneration Report included in pages 36 to 52 of the directors' report for the year ended 30 June 2018.

In our opinion, the Remuneration Report of Regis Healthcare Limited for the year ended 30 June 2018, complies with section 300A of the *Corporations Act 2001*.

### **Responsibilities**

The directors of the Company are responsible for the preparation and presentation of the Remuneration Report in accordance with section 300A of the *Corporations Act 2001*. Our responsibility is to express an opinion on the Remuneration Report, based on our audit conducted in accordance with Australian Auditing Standards.

The logo for Ernst & Young, featuring the company name in a stylized, handwritten font.

Ernst & Young

A handwritten signature in blue ink, likely belonging to Glenn Carmody.

Glenn Carmody  
Partner

Melbourne

31 August 2018

# Additional information

## Shareholding Information

The Company's shares are listed on the Australian Securities Exchange (ASX) under the issuer code REG. The Company is not currently conducting an on market buy-back of its shares. There are no shares subject to voluntary escrow as at 31 August 2018.

At a general meeting of shareholders each shareholder is entitled to one vote on a show of hands and one vote per fully paid ordinary share on a poll.

### Top 20 Shareholders as at 31 August 2018

Rank	Investor	Current balance	Issued Capital %
1	Ashburn Pty Ltd	81,910,479	27.28
2	Galabay Pty Ltd	81,910,479	27.28
3	HSBC Custody Nominees (Australia) Limited	22,719,948	7.57
4	J P Morgan Nominees Australia Limited	19,196,615	6.39
5	Citicorp Nominees Pty Limited	15,224,028	5.07
6	BNP Paribas Nominees Pty Ltd	5,970,826	1.99
7	UBS Nominees Pty Ltd	5,318,221	1.77
8	National Nominees Limited	4,108,014	1.37
9	Mr Ross James Johnston	2,610,000	0.87
10	Citicorp Nominees Pty Limited	2,256,602	0.75
11	Milton Corporation Limited	1,856,076	0.62
12	Argo Investments Limited	1,660,959	0.55
13	Australian United Investment Company Limited	1,500,000	0.50
14	Netwealth Investments Limited	1,446,55	0.48
15	BNP Paribas Noms Pty Ltd	1,241,737	0.41
16	Woodross Nominees Pty Ltd	1,198,492	0.40
17	Bundarra Trading Company Pty Ltd	854,671	0.28
18	Netwealth Investments Limited	698,465	0.23
19	BKI Investment Company Limited	650,428	0.22
20	UBS Nominees Pty Ltd	635,746	0.21

### Holding distribution as at 31 August 2018

Range	Number of shareholders	Percentage of shareholders	Number of shares	Percentage of issued capital
100,001 and Over	49	0.55	260,192,604	86.58
10,001 to 100,000	799	9.01	17,141,425	5.70
5,001 to 10,000	1,344	15.16	9,836,159	3.27
1,001 to 5,000	4,636	52.30	12,200,554	4.06
1 to 1,000	2,037	22.98	1,163,777	0.39
<b>Total</b>	<b>8,865</b>	<b>100.00</b>	<b>300,534,519</b>	<b>100.00</b>
Less than marketable parcels	195	2.19	12,181	

### Substantial shareholders as at 31 August 2018

The names of substantial holders and the number of shares in which each substantial holder and the substantial holder's associates have a relevant interest is as follows:

Shareholder	Number of Shares	Percentage of Issued Capital
Ashburn Pty Ltd as trustee of the Dorman Family Trust	81,910,479	27.28
Galabay Pty Ltd as trustee of the GRAIL Trust	81,910,479	27.28

### Performance Rights

The Company has performance rights on issue in addition to ordinary shares. The details of the performance rights held at 31 August 2018 are as follows:

Class of security	Number of performance rights holders	Number of performance rights
Performance rights	5	337,438

The performance rights do not carry any voting rights.

### Use of Funds

Cash and assets held in a form readily convertible to cash that the Company had at the time of admission to the ASX was used in a way consistent with its business objectives.

# Glossary of terms

<b>ABN</b>	Australian Business Number
<b>ACAR</b>	Aged Care Approvals Round is a competitive process under which approved providers may be granted aged care places
<b>ACN</b>	Australian Company Number
<b>Accommodation Bond</b>	The term used prior to 1 July 2014 to refer to a lump sum refundable accommodation deposit
<b>Acquisition</b>	Purchase of individual or a portfolio of existing operational aged care Facilities
<b>Aged Care Act</b>	<i>Aged Care Act 1997</i> (Cth)
<b>Approved Provider</b>	An aged care provider as accredited by the Department under the Aged Care Act
<b>ARC</b>	Asset Replacement Charge
<b>ASIC</b>	Australian Securities and Investments Commission
<b>ASX</b>	Australian Securities Exchange
<b>Bed Licence</b>	An allocated place under the Aged Care Act, being a place that (when operational and occupied) is capable of attracting residential care subsidy on a per resident per day basis (Also referred to as a place)
<b>Board</b>	The Board of Directors
<b>brownfield</b>	An aged care development on a Regis site that adjoins an existing Facility
<b>CGU</b>	Cash-generating unit
<b>Company</b>	Regis Healthcare Limited (ABN 11 125 203 054)
<b>Constitution</b>	The constitution of the Company as amended from time to time
<b>Corporations Act</b>	<i>Corporations Act 2001</i> (Cth)
<b>DAP</b>	A daily accommodation payment
<b>Department</b>	Department of Health
<b>Directors</b>	The Directors of the Company
<b>EBITDA</b>	Earnings before interest, tax, depreciation and amortisation
<b>Government</b>	The Commonwealth Government of Australia
<b>greenfield</b>	An new aged care development or an additional stand-alone building on a Regis site that does not adjoin an existing Facility
<b>GST</b>	Goods and services tax as levied under the GST Law
<b>GST Law</b>	GST law as defined in section 195-1 of <i>A New Tax System (Goods and Services Tax) Act 1999</i>
<b>ILU</b>	An independent living unit designed for retirees who generally do not require assistance with day-to-day living
<b>MYEFO</b>	The Mid-Year Economic and Fiscal Outlook is issued by the Commonwealth Government six months after the Budget to update economic and fiscal prospects
<b>NPAT</b>	Net profit after tax

<b>Operational Place</b>	A place available for occupancy by a resident
<b>place</b>	An allocated place under the Aged Care Act, being a place that (when operational and occupied) is capable of attracting the residential care subsidy on a per resident per day basis. (Also referred to as a Bed Licence)
<b>RAD</b>	A refundable accommodation deposit, being an amount of money that does not accrue daily and is paid or payable to an Approved Provider by a resident for the resident's accommodation in an aged care Facility. A RAD is repayable when the care recipient dies; the care recipient ceases to be provided with care by the Approved Provider; or the service ceases to be certified. Prior to 1 July 2014, lump sum refundable accommodation deposits were referred to as Accommodation Bonds.
<b>Regis</b>	The business carried on by the Company and its controlled entities
<b>Regis Club Services</b>	Provides top of the range additional hotel style services such as onsite café, hairdressing salon and private cinema and dining room
<b>Regis Reserve</b>	Provides additional services such as superior accommodation, menu choices and dedicated dining and living areas
<b>RGPL</b>	Regis Group Proprietary Limited ACN 084 720 561
<b>Resident</b>	A person who occupies a place within an aged care Facility
<b>Share</b>	A fully paid ordinary share in the capital of the Company
<b>Shareholder</b>	A holder of Shares
<b>Significant Refurbishment</b>	Refurbishment of a facility that meets the criteria in the Subsidy Principles 2014 qualifying the facility for a higher level of funding for Supported Residents.
<b>Supported Resident</b>	A resident assessed as eligible for an accommodation supplement or concessional resident supplement. In this report, unless otherwise specified, a reference to a 'Supported resident' includes 'concessional', 'assisted', 'supported' and 'low means' residents as defined under the <i>Aged Care Act 1997</i> and the <i>Aged Care (Subsidy, Fees and Payments) Determination 2014</i> .

# Regis Facilities

## NEW SOUTH WALES

Regis Belmore  
Regis Elernmore Vale  
Regis Hornsby  
Regis Hurstville  
Regis Port Macquarie  
Regis Port Stephens  
Regis Rose Bay

## NORTHERN TERRITORY

Regis Tiwi

## QUEENSLAND

Regis Birkdale  
Regis Bulimba  
Regis Caboolture  
Regis Chelmer  
Regis Ferny Grove  
Regis Gatton  
Regis Greenbank  
Regis Kirwan  
Regis Kuluin  
Regis Lutwyche  
Regis Maroochydore  
Regis Redlynch  
Regis Salisbury  
Regis Sandgate- Griffith  
Regis Sandgate- Lucinda  
Regis Sandgate- Musgrave  
Regis Sippy Downs  
Regis The Gap  
Regis Whitfield  
Regis Wynnum  
Regis Yeronga

## SOUTH AUSTRALIA

Regis Burnside  
Regis Marleston  
Regis Playford  
Regis Kingswood

## TASMANIA

Regis Tasmania – Norwood  
Regis Tasmania – Legana  
Regis Tasmania – Eastern Shore

## VICTORIA

Regis Alawarra Lodge  
Regis Armadale  
Regis Blackburn  
Regis Brighton  
Regis Cranbourne  
Regis Dandenong North  
Regis East Malvern  
Regis Fawkner  
Regis Frankston  
Regis Inala Lodge  
Regis Macleod  
Regis Milpara Lodge  
Regis Ontario  
Regis Ringwood  
Regis Rosebud  
Regis Sandringham  
Regis Shenley Manor  
Regis Sunraysia

## WESTERN AUSTRALIA

Regis Bunbury  
Regis Como  
Regis Embleton  
Regis Greenmount  
Regis Nedlands  
Regis North Fremantle  
Regis Port Coogee  
Regis Weston  
Regis Woodlands





**WWW.**

**REGIS.**

**COM.AU**