HOW TO ACCESS A HOME CARE PACKAGE



1	WHO CAN REFER ME TO BE ASSESSED FOR A HOME CARE PACKAGE?	 Carer Family Member Service Providers Yourself Social Worker Regis Home Care Client Services Manager Doctor/Practice Nurse
2/	<i>MY AGED CARE</i> REFERRAL PROCESS	 Referral submitted via <i>My Aged Care</i> Visit www.myagedcare.gov.au/referral Call 1800 200 422 and request a referral
3	MY AGED CARE CONTACT INDIVIDUAL	 If you submitted referral via website: You will be contacted by the My Aged Care Contact Centre to verify your details and to provide further information about your care needs Once contacted, referral will be submitted to Aged Care Assessment Team If you call MAC, they will decide over the phone whether you require to be assessed by the Aged Care Assessment Team or by the Regional Assessment Team
4	AGED CARE ASSESSMENT TEAM	 You will be assigned to your local area Aged Care Assessment Team and they will make contact with you for your assessment Assessment wait times will vary depending on your location
5	HOME CARE PACKAGE APPROVAL	 You will receive a letter which will state you have approval for a Home Care Package at either a Level 1, 2, 3 or 4. Level 1 being basic care needs and Level 4 being high care needs
6	HOME CARE PACKAGE ALLOCATION	 When you are approved for a Home Care Package, you are placed on the National Queue, pending your prioritisation your wait time may vary Once you are allocated a package, you will receive a letter from the Department of Health notifying you of this You then have 56 days to find a suitable Home Care Provider

FOR FURTHER INFORMATION Regis Home Care call 1300 188 740 | regishomecare.com.au